



REPORT TO COUNCIL

To: **Mayor and Councillors**

Subject: **Langley City 2023 – 2028 Strategic Plan**

File #: 0110.00

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From: Francis Cheung, P. Eng.
Chief Administrative Officer

Date: December 5, 2023

RECOMMENDATION:

THAT City Council adopt Langley City 2023 – 2028 Strategic Plan.

PURPOSE:

The purpose of this report is seek approval from City Council to adopt Langley City 2023 – 2028 Strategic Plan.

POLICY:

Amendments to existing policy or development of new policies may be required to support some of the goals and action plans in each core focus area outlined in Langley City 2023 – 2028 Strategic Plan.

COMMENTS/ANALYSIS:

The role of a Strategic Plan is to guide all planning processes within Langley City based on three fundamental elements: our vision, our mission and our core values. The 2023 – 2028 Strategic Plan is a rolling five-year plan. It is a mechanism to proactively address opportunities and challenges as they arise in order to achieve our vision and mission and sustain the high quality of life that we currently enjoy.

The Strategic Plan will continue to evolve as goals are achieved and the needs of the community change. Progress on the Strategic Plan initiatives are reported publicly in the City's Annual Report and the departmental Business Plans each year.

Building on the previous strategic plans, our vision remains unchanged as “The Place to Be”, but our mission and core focus areas have evolved to reflect our current focus and priorities. Our new mission statement is ‘Building a vibrant, safe and inclusive community together with current and future generations’ which reflects that Langley City continues to be a thriving community as we move into 2024 and beyond. Key goals being advanced include Truth and Reconciliation; improving community engagement and communication; continuum of housing; more holistic approach to safety; and staffing recruitment and retention; embracing Artificial Intelligence and digital tools to do more with the resources we have as we continue to grow.

The Strategic Plan will focus on seven core focus areas that describe where we think we most need to move forward and achieve better results.

1. Cultivate an Inclusive Community
2. Provide Reliable Municipal Infrastructure
3. Support a Vibrant Economy
4. Integrate Holistic Approach to Community Safety
5. Build Climate Resiliency
6. Strengthen Communication and Public Engagement
7. Achieve Organizational Excellence

Making progress in these Core Focus Areas will define our success over the next five years, and anchor our accountability to our individual and corporate citizens.

Our “Full-Circle” customer service will be a key ingredient for service delivery in all core focus areas.

BUDGET IMPLICATIONS:

Budget provisions, either in the annual operating budget or the Capital Improvement Plan, may be required to support some of the goals and action plans in each key focus areas outlined in Langley City 2023 – 2028 Strategic Plan.

It should be noted that some of the goals and initiatives may not be realized if inadequate or no funding are forthcoming to support these goals and action plans.

ALTERNATIVES:

Not applicable.

Respectfully Submitted,



Francis Cheung, P. Eng.
Chief Administrative Officer

Attachment:

1. Langley City 2023 – 2028 Strategic Plan