

Paula Kusack

Subject: FW: Handydart

From: president@atu1724.com <president@atu1724.com>
Sent: Tuesday, September 9, 2025 10:20:31 AM
To: Mayor Nathan Pachal <npachal@langleycity.ca>
Cc: Nathan Pachal <nathan@nathanpachal.com>
Subject: Handydart

Hi Nathan,

First off, thank you for being supportive of HandyDart and our goal of bringing the service in house.

I was speaking to Hon. Mike Farnworth Minister of transportation. He said the most useful thing for him to help move this forward would be individual letters from Mayors in support of the in house movement.

Mayor Brenda Locke sent a letter, he did bring that up as an example. I've attached it here.

Could you please write a letter to Mike Farnworth in support of bringing HandyDart in house. Also it's good to remind him that this was a promise made in the NDP election platform.

Thanks for your help.

In Solidarity,
Joe McCann

President/ Business Agent ATU local 1724 ^{22 (1)} [REDACTED] Tel: 604-553-1724 #204 – 1550 Hartley Avenue Coquitlam B.C V3K 7A1 Confidentiality Statement: The information contained in this message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged and confidential. You are not permitted to share this email in any manner without written consent of the sender. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of the communication is strictly prohibited. If you have received this communication in error, please delete it and notify the sender immediately.
Sent with [Spark](#)

Note: City requested and received written consent for publication

CITY OF SURREY

OFFICE OF THE MAYOR

July 8, 2025

Minister Farnworth
Parliament Buildings
Victoria, B.C.
V8V 1X4

Transmitted by email: TT.Minister@gov.bc.ca

Dear Minister Farnworth:

As Mayor of the City of Surrey, I provide this letter in support of the HandyDART Coalition's mandate to provide in-house transit service to the community members who rely on their service. One of the key goals of Surrey's Age Friendly Action Plan is to foster a supportive, accessible and inclusive environment for all. Seniors and people with a health condition or impairment within our community rely on the compassionate, reliable and safe service that has become synonymous with HandyDART.

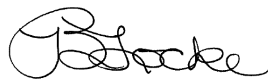
HandyDART is recognized as Translink's door-to-door public transit service that uses specially equipped vehicles designed to carry passengers with physical or cognitive disabilities who are unable to use public transit without assistance. In 2021, 156,765 seniors (people aged 55 and older) were living in Surrey, which represents 28% of the total population of 568,320.

Outsourcing the HandyDART operation to a Multinational Company based out of France is a travesty during a time that requires Canadian solidarity. In the last quarter of 2023, 25% of HandyDART service was performed by taxis, which is up from 23% earlier in 2023 and far exceeds TransLink's previous commitment to limit taxi trips to 7% of service.

HandyDART is a crucial infrastructure for some of Surrey's most vulnerable populations and has been unable to provide adequate service levels that meet demand. This failure means that every day, riders are stranded without any safe, reliable means of getting to kidney dialysis appointments, cancer treatments, adult daycare facilities, and other essential services. It also means social isolation for many HandyDART riders.

I appeal to your Ministry to prioritize funding for this crucial public service and support HandyDART being brought in house as a subsidiary of Translink.

Sincerely,



Brenda Locke,
Mayor, City of Surrey

cc: Joe McCann, President/Business Agent ATU local 1724



BRENDA LOCKE
MAYOR

MAYOR@SURREY.CA

604.591.4126