LANGLEY CITY CITIZENS' ASSEMBLY DIRECT REPORT TO COUNCIL - NOVEMBER 2025

COMMUNITY SAFETY, WELL-BEING, AND RESILIENCE REPORT TO COUNCIL

2025

By the community. With the community. For the community.

Langley City
THE PLACE TO BE

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Land Acknowledgement

The City of Langley respectfully acknowledges the traditional unceded territory of the q̓i̓c̓əy̓ (Katzie), qw̓ ɑ:nx̓ ə n̓ (Kwantlen), Mathxwí (Matsqui), and SEMYOME (Semiahmoo) First Nations.



About Langley City

The City of Langley is a10 square km urban centre located in the heart of the Lower Mainland economic region. With a population of approximately 35,316, the City of Langley offers residents all the amenities of a major urban centre — great shopping and dining, world-class education and entertainment facilities, extensive recreational opportunities and community events — plus over 346 acres of parkland!

Our Growth

Today, the City's regional town centre is one of the most active industrial and service commercial land bases in the Lower Mainland. The City of Langley is well known for its distinctive retail offerings and eateries, while the surrounding area has become a magnet for high-end luxury brands and big-box retail. Langley City's downtown is people-oriented and friendly and where Kwantlen Polytechnic University is located. It also boasts a high-end shopping centre, independent stores, farmers' markets, terrific antique retailers and a plethora of community arts, culture and entertainment opportunities.

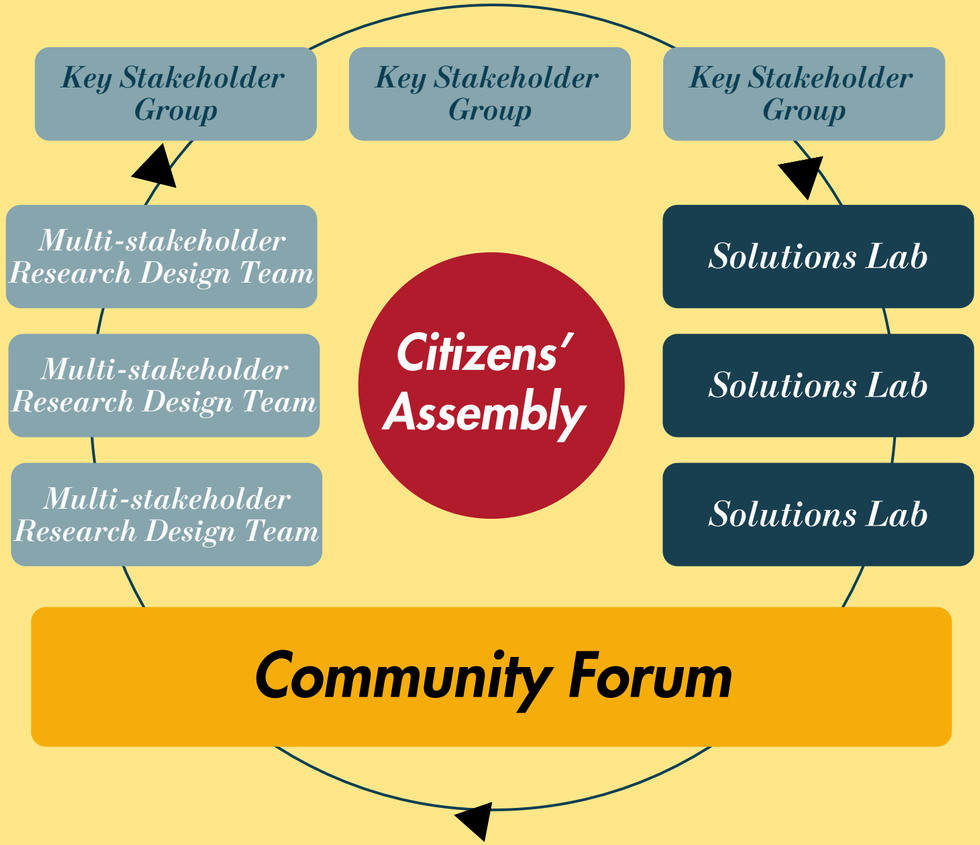


What is Langley City's Citizens' Assembly?

A group of Langley City residents and business representatives that came together with diverse backgrounds and perspectives to learn, deliberate, and provide collective recommendations to Langley City Council on important community safety and well-being issues.

Community Participation in Action

Langley City's Citizens' Assembly did not work in a vacuum. They were well supported with real-time insights that came through a community survey, conversation circles with traditionally less engaged community members, solution labs with key community safety and wellbeing practitioners and front line workers, public dialogues, an expert data panel and community voices panel, and community development events, like the 2025 Langley City Village Cafe Series and Social Streets initiative. This process totaled over 3,200 individuals, who were directly involved and informed Citizens' Assembly learning, deliberation, and decision making processes in "real time".





Background and Context

Langley City Council launched its Citizens' Assembly on Community Safety, Well-being, and Resilience in early 2025 as part of its Council-endorsed priority to advance inclusive, collaborative, and data-informed governance.

The Assembly was established as a two-stage process:

1. ***Review of Langley City's Community Safety, Well-being, and Resilience (CSWR) Policy Framework to provide policies recommendations to Council.***

2. ***Subject to Council endorsement, the Citizens' Assembly recommendation will move forward for implementation.***

The Assembly used the Challenge Dialogue System ©, a structured approach to address complex issues that integrated cross-sector collaboration, drawing from evidence, lived experience, and shared learning with City departments and community partners.

Process Overview

The Citizens' Assembly brought together a diverse representative group of 29 residents, business, and non-profit members selected through a civic lottery process from 131 Expressions of Interest submissions. The Assembly reflected Langley City's diversity and commitment to inclusion.

The process included six key phases:

1. ***Orientation and Shared Values:*** *Members co-created a Values Statement and Member Commitment to guide dialogue and decision-making.*
2. ***Learning Phase:*** *Five shared learning sessions explored each pillar of the CSWR Policy Framework with presentations by experts, City staff, and community partners.*
3. ***Listening Phase:*** *Community engagement reached over 3,123 residents through Community Forums, Public Dialogues, Solution Labs, and the Village Café Series, building on the 1,000 people engaged through Langley City's 2023 Restorative Community Dialogue process with residents, businesses, organizations, faith groups, and usually less engaged community members.*
4. ***Deliberation:*** *Members tested 'Big Ideas' through the Deliberation Sessions, Social Streets Initiative, and a Bus Tour to connect ideas to neighbourhood realities.*
5. ***Decision-Making:*** *Citizens' Assembly members achieved consensus in finalizing seven recommendations to be presented to Council.*
6. ***Reporting and Monitoring:*** *Recommendations will be presented to Council for consideration. Subject to Council endorsement, will move forward for implementation.*

Citizens' Assembly Values and Member Statement

The Citizens' Assembly collaboratively developed the following values statement to guide its process:

Respect -	We listen to understand and value every perspective.
Inclusion -	We create space for all voices, including those not often heard.
Collaboration -	We build solutions together that cross boundaries and connect people.
Learning -	We remain open to data, evidence, and each other's lived experiences.
Integrity -	We uphold honesty, accountability, and transparency.
Compassion -	We approach community safety with empathy, recognizing our shared humanity.
Courage -	We engage with difficult issues to bring about change together.

The finalized Citizens' Assembly Member Statement reads:

"As members of Langley City's Citizens' Assembly, we came together as residents, workers, and neighbours to learn, listen, and collaborate across our differences. Through this process, we learned that community safety is not only about enforcement or visibility, but about belonging, trust, housing, health, and communication. We built understanding through evidence, stories, and experience-recognizing that safety and well-being depend on connection, prevention, and care. Our recommendations reflect our collective voice and commitment to practical, compassionate, and data-informed action for a thriving, inclusive, and resilient Langley City."



Summary of Recommendations

Recommendation	Core Focus	What It Solves	Desired Change & Impact	Key Next Step
Resilient Neighbourhood Network (RNN)	People-first neighbourhood hubs and connectors	Enhances social connection, emergency preparedness, and inclusion	Builds trust, readiness, and belonging through connected neighbourhoods	Form Research & Action Team; develop RNN Toolkit
Advocacy & Service Navigation Framework	Integrated services access, while informing municipal advocacy to senior government	Coordinated systems and streamlined referrals	Trusted navigation, warm hand-offs, and shared accountability	Develop framework and access points with trained navigators
Balanced Community Safety: Prevention & Visibility	Looking at ways to balance community safety response with prevention strategies	It supports people to feel safe and improved community safety outcomes	Aligns enforcement with prevention and early help	Create Research & Action Team for Balanced Safety Strategy

Summary of Supporting Recommendations

Recommendation	Core Focus	What It Solves	Desired Change & Impact	Key Next Step
Mobile Integrated Crisis Response (MICR)	An integrated police-health response for individuals, who may be in crisis or who require immediate support	Community members receive appropriate care with better coordinated police, health, and social services	More responsive, compassionate care and reduced emergency system use	Municipal advocacy to the Province of BC for secured funding
Housing as an Anchor	Treat housing and services as essential community infrastructure	Housing security and stability	Stable, supported housing with 'wrap-around' services	Align City policy with senior government funding opportunities to explore housing development
Citizens' Assembly on Housing	Community-led co-design of housing solutions	Informs the need for diverse, affordable housing options	A collaborative, evidence-based locally informed housing strategy	Council endorsement of the recommendation to form a Citizens' Assembly on Housing
Responsive Communication System	Broaden ways to communicate with Langley City and the public	Straight-forward information that is easy to understand when you need it	Timely and informed updates and community feedback that builds transparency and trust	Design and pilot integrated communication system

Citizens' Assembly Summary-Resilient Neighbourhood Networks (RNNs)



What we learned:

- Residents told us safety is both how safe we are (being in well areas, services, emergency preparedness) and how safe we feel (connection, belonging). Building social connection is a proven community safety prevention strategy that increases trust, reduces fear, while supporting individuals to feel connected and be prepared for emergencies.

- The Village Café Series, Social Streets, and Community Forums showed that low-barrier, cultural and neighbourhood gatherings increase inclusion, connect community members to the skills and resources they need and allow them to meet first responders in non-emergency settings to partner in strengthening emergency preparedness.

Langley City Citizens' Assembly recommendation

That Langley City Council endorse and activate Resilient Neighbourhood Networks - people-first neighbourhood hubs and connectors that weave together residents, local businesses, schools, cultural groups, Indigenous partners, first responders, and service agencies to foster social connection and improve everyday safety, well-being, and emergency readiness.







Why this recommended approach matters

- **Increasing Prevention and Preparedness:** RNNs turn parks, community centres, schools, and community spaces into neighbourhood learning and readiness hubs (first aid, CPR, FireSmart, extreme weather planning, Food Safe).
- **Building Trust and Navigation:** Regular, friendly contact with RCMP, Fire, Bylaw, Health, outreach teams, and informal and formal supports increases trust and warm hand-offs to services.
- **Creating Belonging and Visibility:** Social gatherings, cultural events and Social Streets initiatives reduce isolation, improve perceptions of safety after dark, and create 'eyes-on-the-street.'

How Resilient Neighbourhood Networks support Community Safety and Well-being

- **Service Navigation & Advocacy Framework:** RNNs connectors help residents can access pathways to housing, health, and social supports.
- **CSWR Strategy and Healthy City Data Dashboard:** RNNs supplies neighbourhood-level stories and data to track progress, guide investment, and share Langley City's community story.
- **Integration with MICR:** When a crisis is resolved on scene, RNNs provides local follow-up and community supports so people don't fall through the cracks and regain connection.

What success will look like

(early indicators)

- Increased neighbour-to-neighbour connection, volunteerism, and inclusion which creates greater safety for all.
- More preparedness training completed and successful referrals to services.
- Higher perceived and actual safety in public spaces and reduced social isolation.
- Data and stories reported through the Healthy City Data Dashboard improving community safety.

Subject to Council endorsement, these coordinated steps could be put into action:

1. *Form an RNNs Research Design & Action Team of Assembly members, community members, partners, and staff to develop the framework and resources.*
2. *Develop and distribute an RNNs Toolkit for neighbourhood volunteers with guidance on hosting events, navigating permits and grants, and accessing City facilities.*
3. *Create partnership resources and protocols with local businesses, schools, community organizations, cultural groups, Indigenous partners, and other governments for space, training, and support.*
4. *Integrate the RNNs into the City's Community Safety, Well-being, and Resilience Strategy, Integrated Outcome Framework, and Healthy City Data Dashboard.*
5. *Pilot 2–3 RNNs activations using Challenge Dialogue System© principles focused on safety, well-being, community development, and emergency preparedness.*
6. *Report back after one year on outcomes and lessons learned, with interim check-ins at 3, 6, 12, and 18 months.*

Citizens' Assembly Summary-Advocacy & Service Navigation Framework

The Advocacy & Service Navigation Framework for Langley City links housing, health, income, and community supports. In this way residents can access the right help at the right time. Frontline teams will have reliable pathways for referrals, while informing Langley City advocacy with senior government in areas outside of direct municipal mandate such as shelter, housing, health, income assistance, community safety, and social services.



What we learned

- Community engagement showed that residents faced a fragmented system and found they needed to repeat their story to many different agencies. Coordinated navigation and advocacy are needed to avoid this situation and prevent people from falling through the cracks.
- Housing stability is essential community infrastructure-without it, other supports are less effective. Front line responders and residents asked for visible, low-barrier access points and warm hand-offs to housing, health, and income supports.
- The Village Café Series, Solution Labs, and Community Forums demonstrated that coordinated referral, shared data, and culturally safe approaches improve connection, prevention, and consistency in local systems.



The recommendation

Langley City Council should endorse and activate an integrated Advocacy & Service Navigation Framework that:

- Housing stability and affordability are anchors of core community infrastructure;
- Community members have access to trained service navigators, who help people connect through referral pathways and coordinated services.
- Embeds advocacy to secure services for residents across mandates; and
- Aligns built, social, technology and communications infrastructure for coordinated delivery and reporting.

Why this matters

- **Prevention and crisis diversion:** Clear pathways reduce avoidable emergency use and connect people to the right care.
- **Trust and follow-through:** Warm hand-offs from RCMP, Fire, Bylaw, Library, Recreation, and outreach increase completion of referrals.
- **System efficiency:** Reduces duplication, clarifies roles, and uses shared data and collaboration for continuous improvement.
- **Equity and inclusion:** Low-barrier hubs and culturally safe navigation increase access for seniors, newcomers, youth, and people experiencing homelessness.

Subject to Council endorsement, these coordinated steps could be put into action:



1. Endorse the development of an Advocacy & Service Navigation Framework anchored in housing stability and coordinated across mandates.

2. Secure funding and partnership to establish citywide and neighbourhood access points with trained services navigators and clear referral pathways for RCMP, Fire, Bylaw, Library, Recreation, and outreach teams.

3. Endorse the value of integrating built, social, technology, and communication systems to improve service access and support a healthier, more vibrant community.

4. Advocate for and secure Senior Government mandate, commitment and funding to sustain resources for improved community safety and well-being outcomes in Langley City.

5. Approve an initial implementation plan with timelines, clear deliverables and indicators; report back to Council at 3, 6, 12, and 18 months on outcomes and lessons.

Citizens' Assembly Summary- Balancing Community Safety Prevention and Visibility



The recommendation is to balance community safety through prevention and appropriate visibility that pairs upstream prevention and early help with data-informed community safety strategies that guide appropriate resources and response.

What we learned

- From the Citizens' Assembly process in Langley City residents, businesses, and visitors experience safety differently. This is why it is important to balance prevention and response in ways that fit the local context and each specific situation.
- We also learned that when people feel more connected to each other and their community, they feel safer.
- Existing local initiatives such as Social Streets, Village Café, Project Blackfeather, REACT-Now, coordinated access (Lu'ma CA-HMIS), LIFT table, and neighbourhood-led support initiatives and services demonstrate that prevention, health promotion, and friendly contact with first responders build trust and readiness.

> **a member of Langley City Citizens' Assembly**, I greatly enjoyed the intergenerational connections, conversations, learnings, the exchange of knowledge and experience, as well as the personal growth that came from working side-by-side with younger Assembly members!



The recommendation

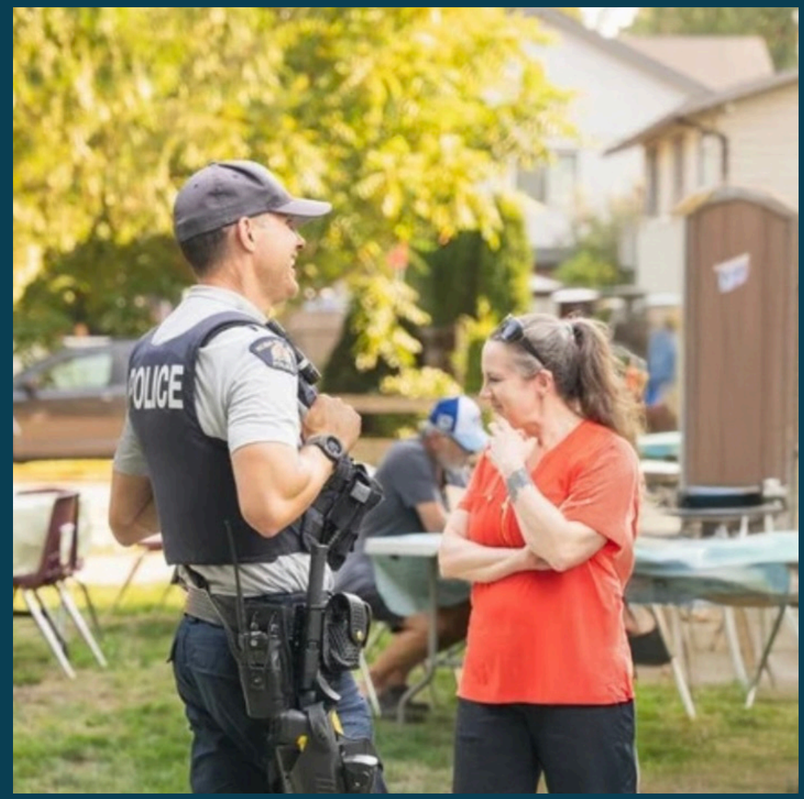
The recommendation for Balancing Community Safety Prevention and Visibility combines RCMP and Bylaw presence with place-based prevention, and health and social supports, guided by real-time data and community feedback, and reported transparently through the City's Community Safety, Well-being, and Resilience (CSWR) policies (e.g., Vibrant Downtown Langley City Strategy).

Why this matters

- Appropriate and early help increases community safety and effective emergency services responses.
- Langley City residents, businesses, and visitors have timely and consistent access to a safe and trusted presence from police and community supports when they need it.
- Coordinated supports (housing, health, services, participation opportunities, and timely response) improve outcomes for residents while reducing impacts to local business.
- Community feedback and data align to provide evidence to inform policing, downtown revitalisation, and integrated community outcomes.

Subject to Council endorsement, these coordinated steps could be put into action:

1. *Adopt a Balanced Safety Strategy that pairs targeted visibility with place-based prevention and coordinated health and social supports.*
2. *Use Langley City's Expert Data Panel with UFV-CHASI facilitation and analysis to identify and monitor hot spots; pilot visibility and prevention pairings in multiple areas.*
3. *Equip place-based contacts and neighbourhood connectors (through RNN) with guidance and support to activate spaces, facilitate warm hand-offs, and access to referrals for service and support in a timely manner.*
4. *Coordinate RCMP and Bylaw officer visibility with outreach, housing, and health partners; ensure protocols prevent over-surveillance.*
5. *Report outcomes at 3, 6, 12, and 18 months for iterative improvement; publish results via the Healthy City Dashboard as part of the CSWR Framework.*



Citizens' Assembly Summary - Mobile Integrated Crisis Response (MICR)

As members of Langley City's Citizens' Assembly, participating in the inaugural Langley City Citizens' Assembly has been an incredibly meaningful and transformative experience. For the first time in the city's history, a diverse group of residents representing a wide range of lived experiences came together to engage in open, respectful, and deeply thoughtful dialogue about the challenges and opportunities facing our community today.

What we learned

- Community members want a response to mental health and substance-related crises that is **timely, compassionate, and coordinated**, with clear pathways to housing, health, and social supports.
- Without MICR, people in crisis often cycle between Emergency Departments, police-only responses, and shelters, which strains emergency services and doesn't resolve root issues.
- Community members seeking mental health support will have wrap around and coordinated services, with emergency departments, police, bylaws and shelters working together to create clear pathways to housing, health and social supports.



Provincial Advocacy and supporting Citizens' Assembly recommendation

Langley City in collaboration with Langley RCMP continue to advocate to the Province of BC for Fraser Health funding to cover the staffing costs of a Registered Psychiatric Nurse and trauma-informed health and social services to pair with Langley RCMP committed resources for an equipped car, trained mental health officers, and committed resourcing.

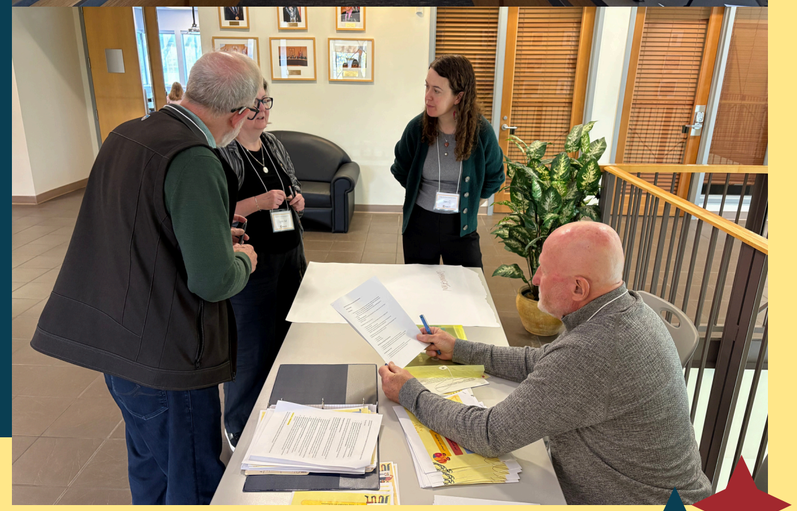
The Citizens' Assembly recommendation supports this by calling for Langley City Council endorsement of its recommendation **to advocate for and pilot a Mobile Integrated Crisis Response,** a model that pairs a **Fraser Health psychiatric nurse with an RCMP mental health officer** to attend crisis calls together.

What this will address:

- **Better outcomes for residents:** On-scene assessment, stabilization, and diversion from emergency response when safe that lead to faster support and safer resolutions.
- **Less strain on emergency systems:** Fewer police-only interventions and repeat calls; more appropriate service placement.
- **Builds trust:** A health-forward, team-based response aligns with what residents told us creates safety, pairing visible safety presence with prevention and coordinated care.







Citizens' Assembly Summary - Housing as an Anchor (Housing with Supports)

To treat housing, especially affordable, supportive, and rent-geared-to-income options, as core community infrastructure provides justification for a 'housing as an anchor' approach. Align City policy tools with senior-government mandates and community partners to secure housing with supports for priority populations.

What we learned

- Housing stability underpins safety, well-being, and access to care; without stable housing, other supports are less effective.
- Residents and frontline teams described fragmented access to housing and support programs. People often repeat their story and fall through service gaps without strong navigation and advocacy.
- The Assembly's learning phases surfaced the need for clear pathways into shelter that move people through streamlined, supportive pathways into supportive housing, and rent-geared-to-income options, with culturally safe, low-barrier entry points and warm hand-offs.

The recommendation

Langley City Council should endorse and activate ‘Housing as an Anchor’ strategy that:

- Prioritizes securing housing with supports and rent-geared-to-income options for priority populations through advocacy with senior government and partnerships with non-profits;
- Aligns City policies with Senior government mandates and funding programs to accelerate delivery;
- Integrates Coordinated Access and service navigation to ensure placements and wrap-around supports; and
- Establishes clear implementation milestones and shared indicators reported via the Healthy City Data Dashboard.

Why this approach matters

- Stabilizes individual’s readiness for access to and sustained connection to housing, health, and wrap-around supports; while reducing reliance on emergency services by connecting residents to appropriate housing and supports.
- Improves community safety and well-being by reducing unsheltered homelessness, encampment risk, and repeat calls for service.
- Uses City tools to advocate, leverage, and secure access to senior-government programs and investments, creating durable, system-level impact.
- Centers equity by prioritizing seniors, youth, Indigenous community members, newcomers, people with disabilities, and others facing housing barriers.



Subject to Council endorsement, these coordinated steps could be put into action:

1. *Direct staff to work with senior government (housing and health) and non-profit providers to secure housing with services and subsidies that support strong community connections for priority populations.*
2. *Use City policy levers (land use, zoning, permitting, facilitation, incentives) to enable delivery of supportive and deeply affordable, rent-geared-to-income housing forms.*
3. *Integrate Coordinated Access and the City's Advocacy & Service Navigation Framework to ensure timely placements, warm hand-offs, and wrap-around supports.*
4. *Develop a partnership and funding advocacy plan (provincial and federal programs; philanthropic and private partners) and formalize service to reduce duplication and clarify roles.*
5. *Bring forward an implementation plan with timelines, equity targets, and shared indicators; report to Council at 3, 6, 12, and 18 months on outcomes, lessons, and recommended adjustments.*

Citizens' Assembly Summary - Call for a Citizens' Assembly on Housing



The Call for a Citizens' Assembly on Housing focuses on the value of co-designing practical, evidence-informed options that Langley City can implement with partners to improve housing affordability, stability, and access across the housing continuum.

What we learned

- Housing is the foundation for safety and well-being - without stable, affordable housing, other supports are often less effective.
- The Citizens' Assembly process and its engagement with residents, businesses, workers and service providers revealed a critical need for housing that is affordable and meets diverse community needs.
- There is strong belief that the Citizens' Assembly process will be beneficial by involving community members directly in generating housing solutions that balance neighbourhood viability and accpetance with realistic housing delivery.

The recommendation

Langley City Council to consider endorsing a Citizens' Assembly on Housing to:

- Deliberate on practical options for affordability, tenant protection and relocation, supportive housing, and gentle density;
- Align municipal tools (land use, zoning, permitting, incentives, partnerships) with senior-government programs, non-profit partnerships, and community support;
- Integrate Coordinated Access and service navigation to support placements and housing retention; and
- Deliver a consensus-oriented set of recommendations with timelines, resourcing pathways, and shared indicators.

Why this matters

- Focuses community energy on solutions, not polarization, through structured learning and deliberation.
- Builds legitimacy by involving a representative cross-section of residents, community partners, industry experts, housing providers, and data and evidence.
- Works through solutions that align City policy levers with provincial and federal programs and funding, and non-profit and private partners, with community support.
- Centers equity and lived and living experience so policies work for seniors, youth, families, Indigenous people, newcomers, and people with disabilities.

Subject to Council endorsement, these coordinated steps could be put into action:

1. *Approve the creation of a Citizens' Assembly on Housing with a clear mandate and scope.*
2. *Direct staff to develop an Assembly work plan and budget, including recruitment, facilitation, expert panels, and accessibility support.*
3. *Align the Assembly objectives with current City initiatives (Official Community Plan implementation, affordable housing initiatives, Integrated Outcome Framework).*
4. *Integrate Coordinated Access and the City's Advocacy & Service Navigation Framework to ensure placements and supports are part of the solution set.*
5. *Report to Council at key milestones (e.g., inception, mid-point learning synthesis, final recommendations), with indicators and resource pathways to enable implementation.*



Citizens' Assembly Summary - Responsive Communication System

The recommendation calls for the design and implementation of a responsive Langley City communication system that provides multiple way for residents, businesses, and community partners to receive timely, plain-language information. This also provides the City with actionable feedback to improve services, safety, and well-being.



What we learned

- People want proactive, plain-language updates, the ability to report issues once (with status updates), and translation and accessibility supports across multiple communication channels (e.g., digital, in-person, community circulation, and posted visibly in key areas throughout Langley City).
- Frontline teams (RCMP, Fire, Bylaw, Parks, Public Works, Library, Recreation, outreach) need consistent messaging and a clear feedback loop to resolve issues and share learnings across departments.

The recommendation

Council to endorse and activate a Responsive Communication System that:

- Provides a single front door for information and requests, with status updates (web, app, phone, text, email);
- Uses plain language, alt-text, and translation supports to reach diverse audiences;
- Closes the loop with residents and businesses through timely responses, dashboards, neighbourhood feedback sessions, and broadened communication channels. (eg. Resilient Neighbourhood Network)

Why this matters

- Reduces confusion and duplication by giving clear ‘who, what, when, where, how’ information and a single, coordinated ticket for each request, with clear response flows.
- Builds trust by proactively communicating about safety, well-being, construction, events, and emergency preparedness and reporting back on results.
- Improves service by capturing patterns that inform prevention, response, and investment for trackable improvement.
- Advances equity through accessible formats, multiple languages, and culturally safe outreach via trusted community partners and networks.





Subject to Council endorsement, these coordinated steps could be put into action:

1. *Direct staff to design the Responsive Communication System, including a comprehensive single ticketing and work-order front door (web, phone, text, email) with automatic status updates.*
2. *Establish plain-language and accessibility standards (readability, alt-text, captions), and translation/interpretation supports.*
3. *Integrate neighbourhood-level alerting and feedback via RNNs connectors; schedule regular 'report-back' touchpoints.*
4. *Create communications channels with RCMP, Fire, Bylaw, Public Works, and partner agencies for coordinated messaging and consistent information distribution.*
5. *Publish service and communication metrics on the Healthy City Dashboard; report back at 3, 6, 12, and 18 months with outcomes and improvements.*

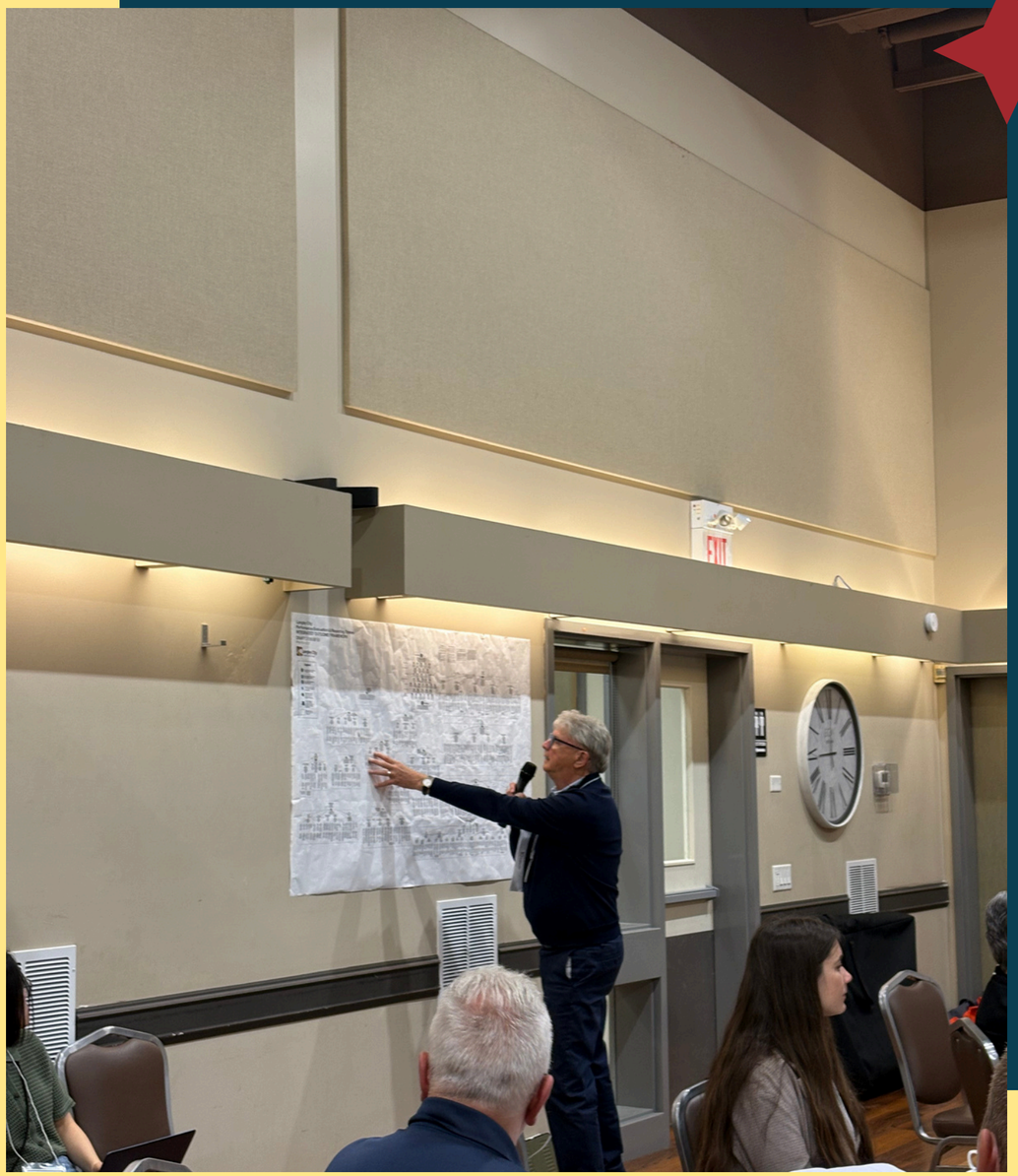
Integrated Process Outcomes

The Citizens' Assembly process demonstrated that collaboration, shared learning, and evidence-informed dialogue can create actionable community solutions.

Over 3,100 people, business and organizations were directly involved in the Citizens' Assembly process through real-time insights that were shared with the Assembly.

Engagement touchpoints shaped the recommendations, backed by Integrated Outcome Framework informed by Challenge Dialogue System ©, Langley City's Expert Data Panel (UFV–CHASI) and the Community Voices Panel participation, Village Café Series, Social Streets Initiative, Community Survey, public dialogues, solution labs, Inaugural Community Forum on Community Safety and Well-being, and community conversations about safe and inclusive community.

Through initiatives like the Village Café Series, Social Streets, and Solution Labs, residents co-designed and tested approaches that build belonging, visibility, and prevention into everyday life. The Assembly's integrated model links prevention, data, and lived experience through the Healthy City Data Dashboard for continuous improvement.



Community Forum Outcomes & Alignment

In June 2025, Langley City convened the Inaugural Community Forum on Community Safety, Well-being, and Resilience. Over 45 organizations across housing, health, education, business, Indigenous, and community sectors identified five priorities for implementation: wrap-around supports, coordinated services, homelessness, risk data, and food security.

The Forum confirmed the Citizens' Assembly work is implementation-ready: the City's role is to convene partners, align policy tools and resources, facilitate steps to activate sustainable solutions, and report outcomes—not to control work that sits within senior-government mandates.

Together, these links tie the Forum priorities to Phase 1 implementation***, subject to Council endorsement***: activating RNNs, designing the Navigation & Advocacy Framework, and building a Balanced Safety Strategy-with public reporting at 3, 6, 12, and 18 months via Langley City's Healthy City Data Dashboard.

How these priorities align with the Citizens' Assembly recommendations:

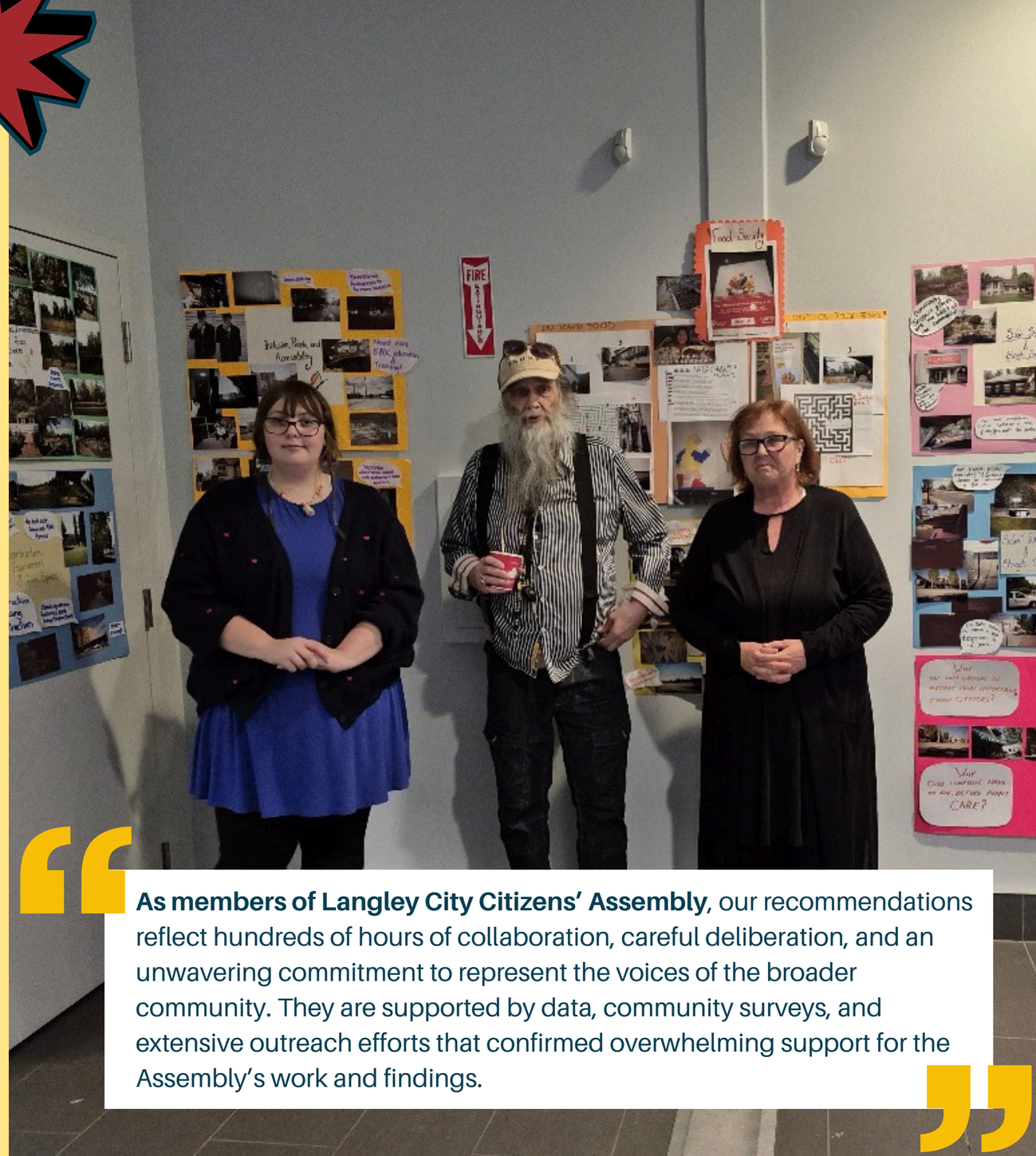
1. ***Wrap-around supports:*** *RNNs build neighbour-to-neighbour care and trust; the Navigation & Advocacy Framework connects residents to housing, health, and income supports; MICR diverts crisis calls to care teams.*
2. ***Service coordination:*** *The Navigation Framework creates a clear front door and shared referral pathways; RNNs link neighbourhood hubs to formal systems; Balanced Safety aligns visibility with social supports.*
3. ***Homelessness:*** *Navigation centres housing stability and Coordinated Access; Balanced Safety pairs outreach with presence; Housing as an Anchor and Supportive Housing recommend stability with on-site supports.*
4. ***Risk data:*** *Langley City's Expert Data and Community Voices Panel paired with UFV-CHASI service-level and hot-spot analysis guides Balanced Safety; navigation data informs advocacy; the Healthy City Data Dashboard publishes results and neighbourhood stories.*
5. ***Food security:*** *Building on the work already happening across the community to improve food access, this aligns with the Resilient Neighbourhood Networks, service navigation efforts, and the food system and food security policy work already.*

Expert Data Panel

The Expert Data Panel was formed to guide, validate, and interpret data-related work to community safety in Langley City. In partnership with University of Fraser Valley (UFV) -Community Health and Social Innovation Hub (CHASI) has been supporting in evaluation, research with quality data and credible insights.

Community Voices Panel

The Community Voices Panel highlighted diverse experiences of Langley City's safe, inclusive and resilient community through a photovoice initiative. We launched two photovoice initiatives with support of community agency partners such as Stepping Stone Community Services Society and Langley City CAT team.



As members of Langley City Citizens' Assembly, our recommendations reflect hundreds of hours of collaboration, careful deliberation, and an unwavering commitment to represent the voices of the broader community. They are supported by data, community surveys, and extensive outreach efforts that confirmed overwhelming support for the Assembly's work and findings.



Next Steps and Implementation Path

If endorsed by Council, Phase 1 implementation (2026) will focus on activating three Research Design and Action Teams for the Resilient Neighbourhood Network, Advocacy & Service Navigation Framework, and Balanced Safety Strategy. Parallel advocacy will advance Housing with Supports, MICR, and preparations for the Citizens' Assembly on Housing.

Progress will be evaluated at 3-, 6-, 12-, and 18-month intervals, with outcomes reported to Council and the community through the Healthy City Data Dashboard and the City's Performance Evaluation and Reporting System (PERS).

Gratitude & Acknowledgements

This work reflects the collective effort of residents, partners, and staff.

- Citizens' Assembly Members for time, curiosity, commitment, and thoughtful deliberation.
- Langley City Council for leadership, and trust in Citizens' Assembly as a commitment to inclusive and transparent governance.
- Community Voices Panel for grounding the work in lived and living experience.
- Expert Data Panel (UFV-CHASI) and data-sharing partners for evidence, analysis, and evaluation support that strengthened rigour and readiness.
- Organizational & Community Partners the 100+ agencies who contributed to Solution Labs, the Community Forum, Village Cafés, Social Streets, and public dialogues.
- Residents, Businesses, and Community Contributors whose participation and feedback shaped practical solutions.

Shared appreciation: The Citizens' Assembly is a living example of modern municipalism in action where dialogue meets data and partnerships create measurable, community-level benefits.

Thank you to everyone who helped make this possible.



With Deep Appreciation - *Social Streets*

Local Agencies Participation

- Stepping Stone Community Services Society
- Urban Bounty
- Lookout Housing and Health Society
- Fraser Health Authority
- Engaged Canadian Communities Society
- Ron Cares Society

Community Safety Partners

- Langley City Fire Department
- Emergency Management Services
- Langley City Bylaw Enforcement
- Langley City RCMP

Royal Canadian Mounted Police / Gendarmerie royale du Canada

Indigenous participation, Artists & Performers

- Rahmaan Hameed (Professional Muralist)
- Dennis Leon (Indigenous Knowledge Keeper)
- Matt Henry's Big Bubble Show team
- Danny Balan (Musician)
- Alex J. Ritchie (Musician)
- Mehdi Hajizadeh (Violinist)

Local Business Participation

- Cooper Equipment Rental
- Tim Hortons
- On the Go Farms
- Mr. Siopao De Langley
- Harvey Pet Foods and Supplies
- Periska Foods
- Nourished by Janice
- Stacy's Cookies
- Danilo Ibarra Personal Chef Inc.

With Deep Appreciation - 2025 Village Cafe Series

Indigenous participation & Local Agencies Participation

- Stepping Stone Community Services Society
- Urban Bounty
- Lookout Housing and Health Society
- Fraser Health Authority
- Engaged Canadian Communities Society
- Ron Cares Society
- Dennis Leon (Kwantlen Knowledge Keeper)
- Karen Gabriel (Kwantlen First Nations Elder)
- Lower Fraser Valley Aboriginal Society
- Langley City CAT
- YWCA
- New Directions
- Fraser Valley Reginal Library
- Langley Volunteer Bureau
- Latincouver
- Langley Chinese Community Association
- LCSS (Langley Community Services Society)
- LEPS (Langley Environmental Partners Society)
- Moose Hide Campaign
- Langley City, Recreation, Culture and Community Services

Community Safety Partners

- Langley City Fire Department
- Emergency Management Services
- Langley City Bylaw Enforcement
- Langley RCMP

Artists & Performers

- Mehdi Hajizadeh (Violinist)
- Ukrainian Dance Ensemble Mriya
- Larimar Dance Group
- Ruth Martinez Lechuga (Zumba Performer)
- Shelley-Anne Vidal (ACT by Vidal)
- Rahmaan Hameed (Professional Muralist)
- Matt Henry's Big Bubble Show team
- Danny Balan (Musician)
- Lizette Hernandez (Guest Speaker)
- Alex Modares (Guest Speaker)
- Sikh traditional music and culture presenters
- Jane Njogu (Daughters of Hope)
- Marlo Browne (Guest Speaker)
- Mexico Vivo Folklore Dance Groupe
- Alex J. Ritchie (Musician)
- Bonfil Mada (Le Relais Francophone)

Local Business Participation

- Cooper Equipment Rental
- Tim Hortons
- On the Go Farms
- Mr. Siopao De Langley
- Harvey Pet Foods and Supplies
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A message to our community

In 2025, Langley City witnessed the strength of its people in motion sharing stories, raising voices, and shaping decisions together.

This chronicle is more than a record, it is a celebration of connection. From Village Cafés to the Citizens' Assembly, we've seen what's possible when dialogue is open and community leads the way.

Through photos, stories, and shared outcomes, we invite you to reflect on a year of civic innovation and inclusion , a journey we took together, and one that continues to grow.







Station Cafe Grand Opening Celebration

The official launch of Station Café welcomed residents to a new community hub centered on food, culture, and connection.

Guests enjoyed storytelling, local cuisine, and civic engagement activities in a vibrant and welcoming space.

The event sparked new conversations about food access, cultural inclusion, and community participation marking the start of a dynamic new chapter in public gathering and engagement.

FEB 25, 2025

Black History Month Dialogue

This event was an opportunity to celebrate the achievements of Black communities in Canada, and in Langley City, listen to their stories, and learn more about their history and contributions to Canadian society.

At the Dialogue, guest speakers and community members came together to share stories, honour successes, and discuss how we can work together toward a more inclusive future.

It was a powerful moment of learning, connection, and celebration.



FEB 28, 2025









International Women's Day

Langley City marked International Women's Day with a creative, casual drop-in celebrating women's achievements and leadership.

Participants engaged in handcrafting, storytelling, and meaningful discussions on the 2025 IWD theme: Accelerate Action, connecting it to women's right to vote and civic participation.

The event fostered reflection, expression, and empowerment through shared stories and creative voices.

MARCH 8, 2025





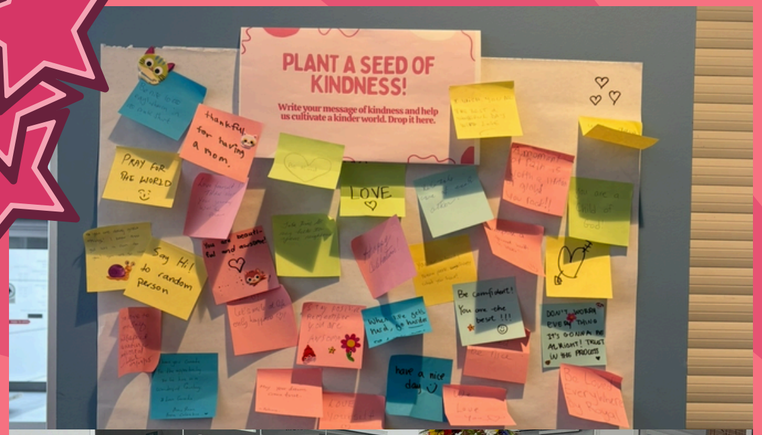
National Indigenous Language Day

To honour National Indigenous Language Day, Langley City hosted a gathering led by Indigenous Elders and Knowledge Keepers.

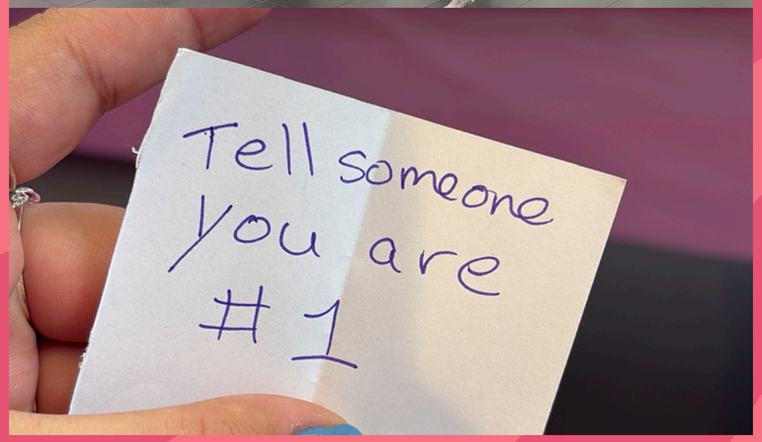
The event celebrated the beauty and resilience of Indigenous languages, with storytelling, cultural sharing, and teachings that reminded all of the deep ties between language, identity, and land.

Community members learned about language preservation efforts and the importance of intergenerational knowledge in strengthening cultural connections.

MARCH 31, 2025







International Pink Day

On the International Day of Pink, Langley City stood united against bullying, discrimination, and hate.

Community members wore pink and took part in kindness activities, creative expression, and open conversations about inclusion and empathy.

The event reminded us that small acts of support can spark big changes and that building a safer, more respectful city begins with all of us.

We wore pink, but we stood for so much more.

APRIL 9, 2025

Earth Day

Langley City celebrated Earth Day with a vibrant pop-up farmers' market, hands-on gardening workshops, and sustainability-focused community activities.

Residents of all ages came together to learn, plant, and reflect on our shared responsibility to care for the land and each other.

From composting tips to native plant swaps, the day planted more than seeds, it nurtured a collective commitment to a greener, more resilient future.









APRIL 26, 2025

Sikh Heritage Month

Sikh Heritage Month was celebrated with vibrant food, dance, poetry, and storytelling, honouring the history, values, and contributions of the Sikh community in Langley.

The event reflected Sikh traditions of service, resilience, and unity, while inviting the broader community to learn, connect, and celebrate together.

Residents experienced the warmth of Sikh hospitality and learned more about how Sikh traditions shape civic life in Langley City and across Canada.

APRIL 27, 2025



TAKE CARE OF YOUR MIND

Mental Health Awareness Month

To mark Mental Health Awareness Month, Langley City hosted a creative, welcoming space for residents to express themselves through art, storytelling, and dialogue.

Participants shared personal experiences, explored strategies for well-being, and helped reduce stigma around mental health.

It was a powerful reminder that mental health is community health and that healing grows stronger when we support one another.









MAY 14, 2025







Asian Heritage Month

Langley City celebrated Asian Heritage Month with storytelling, food, and performances that honoured the diverse cultures and traditions of Asian communities.

The event highlighted the importance of cultural expression and civic participation, while fostering pride, learning, and meaningful connections across generations.

From spoken word to shared meals, the day was a joyful celebration of identity, inclusion, and belonging.

MAY 24, 2025



Community Day

Langley City hosted a special Community Day to mark its 70th anniversary, celebrating seven decades of shared history and growth.

Through interactive displays and cultural performances, the day reinforced community connection and celebrated the resilience that shapes Langley City's identity.

It was a proud moment of reflection, renewing our commitment to civic collaboration and making Langley City "The Place to Be" .

JUNE 14, 2025

National Indigenous Peoples Day

National Indigenous Peoples Day was a vibrant community gathering honouring Indigenous cultures, traditions, and contributions.

Through storytelling, art, food, and music, the event highlighted the richness of Indigenous heritage and the importance of learning from local Knowledge Keepers.

It also supported Indigenous artists and businesses, strengthening relationships, fostering understanding, and advancing reconciliation in meaningful ways.



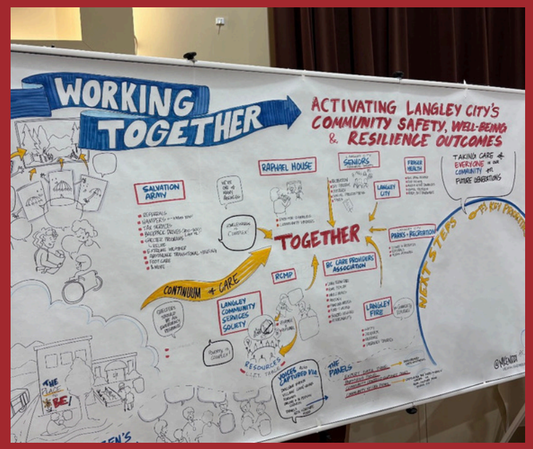
JUNE 21, 2025

Inaugural Community Forum

The Inaugural Community Forum gathered residents to discuss progress from the Langley City Citizens' Assembly on Community Safety, Well-being, and Resilience.

Participants reviewed emerging recommendations to strengthen neighbourhood networks, improve local advocacy, and enhance safety visibility.

Conversations also addressed senior mobility, homelessness, mental health, and community connection as key elements of safety and trust.









JUNE 26, 2025









Social Streets - Linwood Park

Langley City launched its first Social Street at Linwood Park, transforming the area into a lively, car-free community space.

Residents enjoyed live music, a giant bubble performance, chef-led food demonstrations, and local farmers' booths.

The event celebrated connection, creativity, and the simple joy of neighbours coming together in a vibrant and welcoming setting.

ON THE GO FARMS

COOPER EQUIPMENT RENTALS

JULY 23, 2025

Social Streets - Arts Alive

The Inaugural Community Forum gathered residents to discuss progress from the Langley City Citizens' Assembly on Community Safety, Well-being, and Resilience.

Participants reviewed emerging recommendations to strengthen neighbourhood networks, improve local advocacy, and enhance safety visibility.

Conversations also addressed senior mobility, homelessness, mental health, and community connection as key elements of safety and trust.

AUGUST 16, 2025





Social Streets - Hunter Park

Hunter Park came alive with the spirit of community during the second Social Street event. Families and friends gathered for food, music, kids' activities, and chef demonstrations.

With laughter, bubbles, and shared meals, the park became a space where residents could play, relax, and reimagine how public spaces can bring people closer together.

ON THE GO FARMS

COOPER EQUIPMENT RENTALS

Mr. Siopao De Langley

AUGUST 27, 2025













Overdose Awareness Day

Langley City gathered at Douglas Park to honour lives lost to overdose and support those affected by the crisis.

The evening featured live music, shared stories, and a candlelight vigil to remember loved ones and raise awareness.

Through reflection, education, and connection, the community came together to promote hope, reduce stigma, and strengthen compassion across Langley City.

AUGUST 31, 2025

















Social Streets - Rotary Park

The final Social Street of the season filled Rotary Park with music, storytelling, bubbles, and the aroma of freshly made dishes.

Locals chefs, artists, and community partners joined residents for a day of play and connection.

The event highlighted how people-first spaces strengthen community bonds and bring life, colour, and joy to Langley City's neighbourhoods.

ON THE GO FARMS

COOPER EQUIPMENT RENTALS

Tim Hortons

Mr. Siopao De Langley

SEPTEMBER 3, 2025











Latin Heritage Month

Langley City celebrated Latin Heritage Month with vibrant music, dance, and storytelling that highlighted the richness and diversity of Latin cultures.

Residents enjoyed traditional food, art displays, and performances that showcased community pride and connection.

The event was a joyful celebration of heritage, creativity, and the many voices that shape Langley City’s cultural landscape.









Indigenous Veterans Day

Langley City marked this important day with a commemorative event honouring the sacrifice and service of First Nations, Métis, and Inuit Veterans.

Kwantlen First Nation Elder, Karen Gabriel, led a crucial conversation, providing a space for reflection and tribute to both past and present Indigenous service members.

This gathering reaffirmed the City's commitment to advancing the process of Reconciliation through dialogue and recognition.

NOVEMBER 8, 2025