



*Langley Memorial Hospital Auxiliary*

*22051 Fraser Highway*

*Langley, B.C. V3A 4H4*

*604-514-6161*

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APR 06 2017

ADMINISTRATION DEPT  
CITY OF LANGLEY

*April 4, 2017*

*City Of Langley  
20399 Douglas Crescent  
Langley, B.C.  
V3A 4B3*

*Attention: Darrin Leite, Director of Corporate Services*

*Application for Exemption of 2017 Property Taxes  
Legal Lot Address: Lot A, District Lot36; Group 2  
NWD Plan LMP13697 PID #018-582-842*

*Dear Sirs:*

*It is that time of year again, when we are requesting the City of Langley Council to consider exempting the property taxes for the above mentioned property, home of our Penny Pincher Thrift Store.*

*In March of this year we updated our Mission Statement to "We are a group of purpose drive volunteers dedicated to enhancing health care in our hospital and our community" We feel strongly that this new mission statement*

*Reflects who we are and what we do moving forward. We have a proud history in the City of Langley and as we look forward to the next 70 years we foresee a strong presence in our Community.*

*We have recently become actively involved in the Senior Linc Program. Many of our volunteers are seniors living in Langley and they provide thousands of hours volunteering for our organization at the Hospital and our Thrift Store. We are now reaching out to seniors in Retirement Homes to engage them in volunteer activities that they can participate in their homes.*

*We hope that this will bring a sense of purpose to those seniors and will result in a happier and healthier Person and as a result put less pressure on our Health care system.*

*We are also a supporter of Avia Employment Services in Langley. We regularly have individuals help out in our store where they learn skills that will help them in their search for employment.*

*If exempt from property taxes, we would then be able to re-direct these funds (approx. \$ 46,000.00) back into improving the quality of life in our great city and to make the City of Langley more attractive to people considering a move. We are unique among the current thrift stores in that we own our own building and all our income goes towards health care in Langley. No funds leave the community. Our request for an exemption of our property taxes is not precedent setting as we know that other communities such as Delta and White Rock in the lower mainland and Chemainus on the Island have granted permissive tax exemption to the Hospital Thrift Stores in their area.*

*Please find attached the following:*

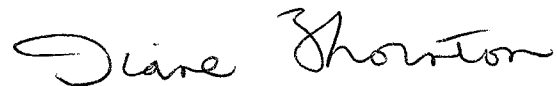
1947-2017 70 YEARS OF SERVING OUR HOSPITAL AND COMMUNITY

*2017 Annual Report*  
*2017 Financial Report*  
*Floor Plan for 20560 Fraser Hwy indicating portion*  
*Leased to Coast Capital Savings (1782.9 Sq. Ft)*  
*List of Auxiliary Programs*  
*Copy of last Year's Request (reference only)*

*Thank you for taking the time to consider our request.*

*We remain,*

*Yours truly*

A handwritten signature in black ink that reads "Diane Thornton". The signature is written in a cursive, flowing style.

*Diane Thornton, President*

*Encl*  
*Cc: Mayor Schaffer*

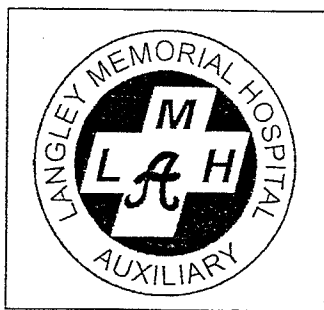
# LANGLEY MEMORIAL HOSPITAL AUXILIARY



## ANNUAL REPORT FOR 2017

**1947-2017 70 Years of Serving our Hospital and Community**

**LANGLEY MEMORIAL HOSPITAL AUXILIARY**  
**Minutes - Annual General Meeting, March 7, 2016**



**Special Guests:**

Ingrid Finnigan - Volunteer Resources Mgr.  
Deputy Mayor Gayle Martin - Langley City  
Mayor Jack Froese - Township of Langley  
Vivian Smith - Exec. Director, LMH Foundation  
Jason Cook - Exec. Director LMH  
Claudia Friess - Director of Clinical operations

**Guest Speaker:** Carrie Murphy - Fraser Health Nurse Practitioner

Diane Thornton called the meeting to order at 9:30AM

**1. READING OF OUR PLEDGE**

**2. IN MEMORY:** A few minutes of silence were observed in memory of those that passed away during the past year - Greta Heinen, Eileen Lee, Christine Debock, Pat Galloway, Betty Wells, Gwen Benoy and Lois Smith

**3. 2015 MINUTES:** As Circulated - no errors or omissions.

Motion to accept - Linda Steier

Seconded - Marge Adams

**CARRIED**

**4. CORRESPONDENCE:** none

**5. TREASURER'S REPORTS - FISCAL YEAR 2015** *(see separate report)*

Thelma Boileau reviewed the financial reports. Here are a few highlights

Revenue YTD: \$881,043.00 Expenses: \$481,807.00

Hospital equipment Purchases: \$198,940.00

Maternity Expansion: \$200,000.00

Motion to accept all treasurers' reports - Jan Southern

Seconded - Dennis Copley

**CARRIED**

**6. PRESIDENTS REPORT: Diane Thornton:** A few highlights *(see separate report)*

**Purchase of PP Building:** We opened our Thrift shop in our very own building; it took lots of work and dedication from our Volunteers to make it happen

**Sales:** PP Sales continue to increase and we continue to attract new customers

**70<sup>th</sup> anniversary in 2017:** We will be planning a big celebration

**Long Term plan:** We are part of a successful business and we need to ensure that the business continues on a strong footing with a clear vision of where it is going. Owning our own building has brought new challenges not only to the PP comm., but also the Executive & Board. We have been in our building 1 year and we need to form a plan now

**Gift Shop:** The gift Shop has expanded their line of clothing which has proved very successful. The question is; where do we go from here?

**Meet & Greet:** The volunteers at this desk are often the first person a visitors speaks to when they walk in, not only do they represent us, they represent of Hospital

**Thank you:** To everyone for their part and we all look forward to a great 2016 and an even better 2017.

**OTHER REPORTS:** Equipment Purchases, Pillow Cases for Paediatrics, Clothing and Shoes for our E.R. Gift Shop, Knitting Program, Co-op Gift Certificates, Penny Pincher, Penny Pincher Xmas Store, Bingo Program, Auxiliary Cart Deliveries, Comfort Pillow Program, Meet and Greet, Tuc Cart Sales, Hospital, Residential Care & the Cottage Xmas gifts, Donations from maternity for Baby Toques, Volunteer Program, and Toque Report

7. **OLD BUSINESS:** none

8. **NEW BUSINESS:** none

9. **PRESENTATION OF CERTIFICATES OF SERVICE:** Diane Thornton

<b>30 Years</b> - Pat Walker - Gift Shop <b>25 Years</b> - Alma McKone - M & G <b>20 Years</b> - Jean Johnston - PP	<b>15 Years</b> - Thelma Boileau - Donna Phillips - Joan Brown - Ellie Dedrick - Teresa Nguyen	<b>10 Years</b> - Gail Burns - Audrey Menhenick - Diane Thornton - Sandy Cameron - Diane Mykle - Janet Monkley - Jill Barron - Jeannette Laramée
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## 10. **ELECTION OF OFFICERS:**

**(a) Nominating Committee:** Christine O'Sullivan - Past President: All executive with the exception of Treasurer were re-elected by acclimation. The new Treasurer Barb Smith was elected also by acclimation

**(b) Installation of Officers:** Christine O'Sullivan - Past President

**Officers:** President: Diane Thornton, 1<sup>st</sup> Vice President: Linda Steier, 2nd Vice President: Thelma Breese, Secretary: Nancy Neil, and Treasurer: Barb Smith

**Directors:** Denis Copley, Barb Gibbons, Joan Brown, Thelma Boileau, Anne Dent, Jan Southam, Roxy Whiteside and Marion Brooks

**Memberships:** Wendy Clarke

**Past President:** Christine O'Sullivan

### **(c) Introduction of PP & Gift Shop Committees & Acceptance of Executives**

**Penny Pincher:** Laverne Radmore, Brenda MacDonald, Anne Dent, Ellie Dedrick, Valerie Bergen, Carole Leiser, Diana Telfer, **Treasurer:** Nancy Neil and **Secretary:** Barb Kelner

**Gift Shop:** Coordinator: Joan Brown, **Treasurer:** Joan Beck, **Secretary:** TBA; Rotates as of now, **Buyers:** Linda Claxton, Elaine Dickinson, Virginia Cowx, Joanne Price, Pat Tuchscherer, Darleen Franson, Louise Dickman, Audrey Menhenick, Lynne Stushnoff, Jan Southam. **Counters:** Barb Smith, Lenora Wilson and Jan Southam

All members present pledged their full support to the officers and directors being installed for 2016

## 11. **GUEST SPEAKERS:** Carrie Murphy: Fraser Health Nurse Practitioner

**Nurse Practitioner:** We have 8 in Langley - Patients include Frail seniors & Home bound Pre-Frail seniors  
**3 N.P.'s accepting new patients:** Need to be unattached (e.g. has no Doctor) and live in Langley. Call

Langley Division of Family Practise @ 604-510-5081 for assistance in finding a Nurse Practitioner or G.P.

**LINCS** - Langley Integrated Network of Care for Senior's: Fraser Health will have a Mobile Medical Unit with a Multi-Disciplinary team that will visit seniors for routine/preventative care.

## 12. **COMMENTS FROM SPECIAL GUESTS:**

**Deputy Mayor Gayle Martin** and **Mayor Jack Froese:** each said a few words thanking the Auxiliary for all the important work we do, the huge positive impact we make and our big part in the history of our Community. We are very much appreciated.

**Jason Cook:** Thank you from Fraser Health, the staff and the Patients. He talked about our history and the pace of technological Change. We have managed to triple our income since we started out. He came up with an acronym for us. **B.L.U.E.** (our colour); **B**enevolence, **L**oyal. **U**nabashed & confident. **E**ncouraging. We have a great future ahead of us and we are so very grateful for your commitment

**Vivian Smith:** Thank you for the time and energy we give to our Community and how much it is appreciated

**13. PROVINCIAL CONFERENCE:** April 15, 16 and 17th - New format - Only 2 rep's will be attending

**NEXT COUNCIL MEETING:** Next regular meeting: **April 4<sup>th</sup>, 2016 at 1:00 PM - Conf. Room 5**

M/S meeting adjourned at 1:00PM



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### *President's Report AGM March 6<sup>th</sup>, 2017*

*As you know, this report is basically a look back at all the Auxiliary events in 2016. The Good, the Bad and the Ugly. We always have our challenges and hurdles during the year but the Good always outweighs the Bad and 2016 is no different.*

*Owning our own building has had its challenges – Ask Denis who got called out because the alarm went off at 2:00 in the morning. We had to install an alarm system and bars on the windows to combat several break-ins – money spent that could have been used to purchase items needed at the Hospital, but enough of the Bad and on to the Good.*

*Some of our members attended the City of Langley and the Township of Langley Volunteer appreciation evenings. I am always amazed at the number of volunteer hours donated in Langley and so many of the volunteers donate time to more than one organization.*

*In April Linda and I attended the first pared down BCAHA convention in Penticton. Each Auxiliary was represented by two to four members. Chief Clarence Louie of the Osoyoos Indian Band was the keynote speaker – excellent speaker. If you ever get a chance to hear him speak take it.*

*Both the Gift Shop and Penny Pincher continue to grow and prosper thanks to all the hard work and dedication of our volunteers. We seem to always be short of volunteers but every day both stores are open for business. I think that the task of*



*recruiting new volunteers will always be with us but we will continue to recruit with an aim to bolster our numbers. Please take the time to read the individual store reports (I do not want to steal any of their thunder).*

*I want to say the Ladies on our Meet and Greet Desk also do a remarkable job but I think we have a few men now greeting and directing people who come thru the front door. Very few people walk into a Hospital wanting to be there. The one exception is visiting your first grandchild. Our members are kind and patient and understanding – they are the face of the Auxiliary and the Hospital to the Public.*

*We have pledged a total of \$ 753,300.00 in this last year alone and the amount since 1994 is an astounding figure of over \$8,500,000.00 – be proud of the work you are doing. The total hours this year was 49,093 – can we crack the 50,000 barrier for 2017? I am sure we can if we all record our hours.*

*On July 4<sup>th</sup> I left for a six month stay in England, a trip of a lifetime and I left knowing that the Auxiliary was in good hands. Thank you for all the members especially Linda who handled the bulk of the job.*

*2017 is a special year for us. Penny Pincher Thrift Store is 40 years old and the Auxiliary is 70 years old. The members that preceded us and got us to this remarkable position that we are in today and it is up to us and the next generation of volunteers to see us forward for the next 70 years.*

*Diane Thornton  
President*



## Acting President's Report: July 1, 2016 – December 31, 2016

Talk about jumping into the fire with both feet, this was an interesting & challenging experience for me. In this new role were new problems to solve, meetings to attend, papers to find, and computers to fight with.

To start the summer off we welcomed Jude Henders to Langley in our Volunteer Resource office, and sadly we said good bye to Ingrid Finnigan from the VR office, as she moved to a job closer to her home. In the fall her position was filled by Ali Stoelers, and then Jude moved to our office, which we are now sharing. With each of us being new to our positions, it was a learning curve for all of us.

As the Auxiliary owns the building that is housing Penny Pincher, we could make some changes within the small building in June. Coast Capital leases space from us, and they were moved into the far end of the small building, and a wall to separate us was done. Now we can use the two units together and did not have to go outside to enter. And then the question was, what to put into this new square footage. Our Cann Amm recycle bags were given a new location to be stored, and our incoming clothing bags were given some extra bins. During the summer, we created POP UP STORES, filling tables with donated new Regal items, then shoes, and then back to school items. In the fall Our Christmas Department was set up, which worked out very well.

I attended the City of Langley Council meeting in July, as we knew they would be discussing the issue of how many thrift stores were now in the City. This came to a head, when it was realized their numbers had doubled within a year, and was much talked about in the local papers. Their vote was to not allow any more thrift stores in the City, all those already there could remain, but they could not move to another location within the City.

With all the outdoor events held downtown Langley during the summer & fall, we decided to set up our Auxiliary information tent outside the Penny Pincher Store. A great opportunity to talk to the public, telling them what the Auxiliary is all about, handing our information & volunteer applications. Thank you to all the volunteers that helped man this booth.

Langley was the host of the Area Fall Conference held in October by our BCAHA Area Rep. Arline, with almost 100 auxiliaries in attendance. Thanks to the hard work of our conference committee, this conference was a great success.

Linda Steier



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### ***Equipment Purchased in 2016***

2016-06-06	Lucas 2 Chest Compressor	15,600 pledged 14,409.62 paid
2016-06-06	Heat Resistant Window Film	12,000 pledged 9,237.86 paid
2016-06-06	Isogel Mattresses 10	38,000 pledged 37,931.50 paid
2016-06-06	Mobile Patient Lift - Galvo	8,500 pledged 7,895 paid
2016-06-06	Mobile Patient Lift - Sebrina	5,500 pledged 5,736 paid

### ***Equipment Pledged in 2016 (Not paid for)***

2016-06-06	Blood Pressure Monitor	-6,000.00
2016-06-06	CADD Pump	-4,800.00
2016-06-06	Patient Portering System	-34,000.00
2016-06-06	Site Wide Wayfinding System	-34,500.00
2016-08-16	Cystoscope	-102,000.00
2016-08-16	Residential Transport/Recreational Bus	\$10,000 down pmt pd Dec 2016 -105,000.00
2016-12-05	Video-Glidescope Titanium	-20,000.00
2016-12-05	Vital Signs Monitor - Surgical Day Care	-4,600.00
2016-12-05	Vital Signs Monitor - Ambulatory Care (2)	-9,200.00
2016-12-05	Coloscopes (5)	-126,000.00
2016-12-05	Vascular Site Rite 8	-39,000.00
2016-12-05	Gyne Stretcher	-14,000.00
2016-12-05	Bariatric Bed	-24,000.00
2016-12-05	Vital Signs Monitor - Medicine (2)	-9,200.00
2016-12-05	Specialty Mattress (2)	-22,000.00
2016-12-05	Vital Signs Monitor - Pediatrics	-4,800.00
2016-12-05	Mobile Vital Signs Monitor - Home Health	-4,600.00
2016-12-05	Patient Stretchers	-100,000.00
		<hr/>
		-663,700.00

## LMH Acute and Residential Statistics

Number of beds –fiscal year 2014/2015 (excluding ER stretchers):

Acute care / Inpatient:

Medicine	86
Surgery	32
Critical Care	12
Home Health	31
Paediatrics	10
Maternity	14
MH & Addictions	18
<b>Total Acute</b>	<b>203</b>

**Newborns:**

1,478

**Surgical Daycare visits:**

9,708

**Visits to the ER:**

44,421

Long Term Residential	180
Convalescent	20
<b>Total Residential</b>	<b>200</b>

## **Langley Memorial Hospital Gift Shop Report for year 2016**

We had another great year in our Hospital Gift Shop and were able to give \$85,000.00 to the Auxiliary to purchase much needed equipment for our hospital. We noticed a big increase in hospital staff purchasing in our shop. Our clothing, jewellery and purses were most popular items among the staff again this past year and kudos to Virginia and Joanne for keeping our shop well stocked with these items.

We continue to supply toques to our newborn babies. The Auxiliary supplies the wool for these toques.. We have many wonderful knitters who keep us well supplied with these little newborn hats. Many of our knitters also donate sweater sets and blankets. It is no easy task for Lynne Stushnoff to manage this sector of our shop and to keep on top of all our donated knitted items. This Fall we hosted a Tea for our knitters and our Gift Shop volunteers. Many thanks to Lynne for organizing this most successful Tea.

Our annual inventory was completed on January 2. We had many able hands to help with this task and our count was completed before 1:00 and we were able to open the shop for the scheduled afternoon shift. Our shop inventory was up considerably over the previous year.

Three of our Gift Shop volunteers visited the Christmas Store in February and purchased Christmas items to be sold prior to Christmas. Unfortunately we were short shipped on many items, which caused some scrambling prior to our Christmas displays.

Our annual AGM was held in March at Newlands. As always, this AGM was well attended.

Our Fraser Valley Area conference was hosted by Langley this year. This conference was held at Newlands and was very well attended by all area auxiliaries. Gift Shop volunteers Joan Brown and Jan Southam were in charge of registration for this event.

The Tuc Shop at Residential Care continues to run smoothly and although we don't make a huge profit, we are happy to make this service available to the residents who so look forward to their weekly treats. Our Tuc cart sales totalled \$2,841.53 for the year.

We held a Christmas luncheon on December 7. Fifteen volunteers enjoyed the lunch at the Best Western Restaurant in Langley .

Christmas sales were at an all-time high again this year and we managed to sell the majority of our stock before Christmas. All Christmas stock was reduced by 30% during the week preceding Christmas and from Boxing Day through to New Year's Day. Any leftovers will be packed away until next year!

We all look forward to a successful year ahead.

Joan Brown  
Coordinator

## LANGLEY MEMORIAL HOSPITAL AUXILIARY KNITTING REPORT 2016

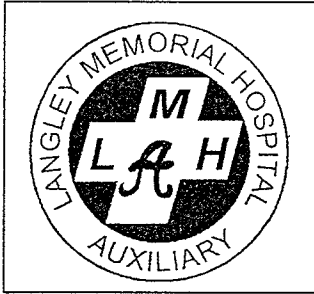
Thanks to our dedicated knitters we continue to be able to supply toques for the newborn babies on Maternity (over 1400 this year). The Auxiliary supplies money for the wool for some of these toques. For our Gift Shop our dedicated knitters have gone above and beyond this year as is indicated by the numbers below. The Gift Shop does supply some wool for these Ladies though most very generously supply their own wool. Not to be forgotten we will always welcome new knitters.

The following item were received in 2016

- 98 - sweaters and or sets
- 91 - afghan and quilts
- 17 - shrugs
- 55 - toques and bootie sets
- 71 - booties and or mitts
- 63 - pair of slippers
- 377 - children toques and hats (many of these were past on to Pubic Health)
- 75 - Canuck toques
- 35 - doll toques
- 206 - dish clothes
- 72 - infant headbands
- 3 - babies dresses
- various single items

In September we held a tea for our knitters and Gift Shop Volunteers and had a turn out of 25 guests, all of who were pleased to come.

Submitted by : Lynne Stushnoff



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### *Meet and Greet Program*

*The volunteers at the Meet and Greet Information Desk in the Hospital Lobby continue to be the first people that visitors and patients encounter when they walk through the Front Door. We have 17 members that man the front desk and they logged a total of 2804 hours. As with all areas more volunteers are needed as some shifts are not covered.*

### *Volunteens*

*We had a total of 89 Volunteens volunteering their time at the Hospital and Penny Pincher. The total hours in 2016 were 3670. We were able to grant a scholarship of \$ 1000.00 to one deserving young person. The Teens help out at Penny Pincher for eight weeks during the summer – they are pleasant to work with and provide much needed help during the summer months. There is a pilot project being introduced to bring the Volunteens back into Residential Care.*

LANGLEY HOSPITAL AUXILIARY CART DELIVERIES FOR THE YEAR  
ENDING 2016

We have made the following deliveries to nine Nursing Stations at our Langley Memorial Hospital.

TOOTH BRUSHES	1472
---------------	------

TOOTHPASTE 20 ML	584
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COMBS	1212
-------	------

We, also, have delivered shaving cream.

The above items were well received and are much appreciated.

Respectfully submitted,

Louise Dickman

Auxiliary Cart





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- *Otter Co-Op Report 2016*

*Thank you to all who “donated” their Otter Co-Op receipts to the Auxiliary. We received \$ 150.00 in Gift Cards which were sold to members and the cash was then deposited to the Auxiliary account.*

*Thank you to Lenora Wilson for taking responsibility for this program.*

- *Nature's Fare Market*

*We registered in 2016 for their 3% Club. Elsie Taylor is Spearheading this program for us. We have approx. \$ 300.00 coming to us in 2017. Thank you Elsie*

*There are envelopes at both the Gift Shop and Penny Pincher to put the receipts in. Volunteers and our Customers are able to participate.*

- *Baby Toque Donation for 2016*

*\$ 66.00 collected from Maternity Clinic Donation Box*

# **LANGLEY MEMORIAL HOSPITAL AUXILIARY BINGO PROGRAM RESIDENTIAL CARE**

## **PURPOSE:**

Offer a real, engaging and purposeful activity for residents in residential care. Bingo is a favorite activity for seniors in care. Volunteers are available to assist residents with mild to moderate assistance needs. Family members are pleased to have an activity to participate with their loved ones.

## **LANGLEY MEMORIAL HOSPITAL AUXILIARY RESIDENTIAL CARE BINGO PROGRAM 2016**

<b>MONTH</b>	<b>NO OF SCRATCH TICKETS</b>	<b>NO OF BINGO PRIZES</b>	<b>UNSPECIFIED</b>	<b>PURCHASED SCRATCH</b>	<b>PURCHASED PRIZES</b>
JAN	17	61		34	50
FEB	30	48		25	53
MAR	19	39		25	62
APR	22	48		25	49
MAY	16	58		25	68
JUN	30	34		25	
JUL	21	40		25	25
AUG	29	49		25	20
SEP	28	59		25	35
OCT	8	11			50
NOV	8	11		25	50
DEC	2	23		25	
<b><u>TOTAL</u></b>	<b><u>230</u></b>	<b><u>481</u></b>		<b><u>284</u></b>	<b><u>462</u></b>

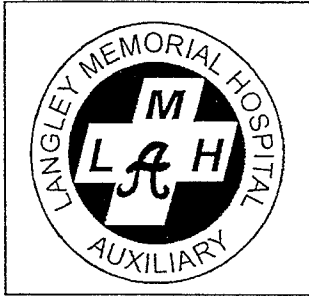
**TOTAL PRIZES GIVEN: 711**

**TOTAL PRIZES**

**PURCHASED:by Auxiliary 746**

Note: Data for Oct, Nov and Dec prizes given was incomplete. Some tickets and prizes are also donated by family members as well as left over from 2015.

Submitted by Thelma Boileau



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#### 2016 PILLOWCASES FOR PEDIATRICS

The Peacemakers Quilt Group volunteered to make themed pillowcases for patients admitted to the pediatric unit. The pillowcases have fun themes targeted to both younger children and teenagers. The fabric themes used are varied and include those such as Frozen, Spiderman, Cars, Princess and other fun items like flowers, bugs, hearts, etc. The nursing staff are excited to have them and each child gets to pick out the one they like best and then take them home.

For the 2016 year we delivered 83 pillowcases. The program will be ongoing and the quilt group is keeping us supplied so that we can respond to the unit as needed.

Submitted by Thelma Boileau

## Tuck Cart Sales 2016

\$ 2,958.58

jan	feb	mar	apr	may	june	july	aug	sept	oct	nov	dec
\$ 69.20	\$ 79.95		\$ 20.55	\$ 66.20	\$ 82.30	\$ 103.50	\$ 110.25	\$ 98.50	\$ 57.55	\$ 93.75	\$ 103.03
\$ 27.00	\$ 69.10	\$ 53.50	\$ 88.75	\$ 57.85	\$ 67.95	\$ 79.20	\$ 116.35	\$ 102.70	\$ 107.00		\$ 93.15
\$ 49.05	\$ 77.80	\$ 55.35	\$ 83.45	\$ 56.70	\$ 77.75	\$ 78.00		\$ 82.85			\$ 68.15
	\$ 59.10		\$ 83.40	\$ 160.75	\$ 71.80			\$ 90.05			\$ 117.05
\$ 145.25	\$ 285.95	\$ 108.85	\$ 276.15	\$ 341.50	\$ 299.80	\$ 260.70	\$ 226.60	\$ 374.10	\$ 164.55	\$ 93.75	\$ 381.38

## **2016 Christmas Gift Giving**

### **Hospital, Residential Care, Convalescent Care and the Cottage**

Gift wrapping party this year was held on Wednesday November 22, 2016 at 9:30 am upstairs in the board room at Penny Pincher. It is so nice to be able to spread out, and have a good visit with other members while working. Each year the auxiliary purchases new inexpensive items for everyone. We started the morning off with coffee & cinnamon buns then started to wrap the many gifts.

We wrapped 200 gifts for the hospital, 20 gifts for Convalescent care 25 gifts for the Cottage (lip balm, Kleenex, comb, body lotions) for adult patients, crayons, coloring books, small toys for our younger patients, and stuffed animals for the new babies. Residential care gifts consisted of new winter scarves, & toques (donated) sun catchers, books, small stuffies, and ornaments, 200 gifts in all. We had 200 signed Christmas cards to add to the Residential Care gifts.

This event is a lot of fun, we took a short break for lunch, then packed up everything, cleaned up our work space and were finished by 2: pm.

**Thanks to our volunteers** for their help: from the Gift Shop, Meet & Greet & Penny Pincher. Marion Brooks, Linda Hutchinson, Yuriko Nishiuchi, Thelma Boileau, Lynn Somerville, Pat Walker, Wendy Mack, Marlyn Roadhouse & Alana Jones .

### **Christmas Gift Delivery Residential Care**

Gift delivery is coordinated with the help of Cindy in Residential Care, this event takes 2 – 3 hours to complete as we deliver 200 gifts & Christmas Cards to each resident. Our delivery date was Saturday December 17<sup>th</sup> 2016 at 1:30 pm our volunteers were: Gary & Joan Koppers, Marie Black, Lidwien Billington, Elizabeth & Barry Brown. **Thank you.**

### **Christmas Gift Delivery at the hospital**

200 gifts were delivered to patients in the hospital on Saturday December 24<sup>th</sup> at 9:30 am by: Thelma Boileau, Gaynor Mitchell, Vera Nickel, Louise Dickmann & Linda Steier. There were 10 beds filled on the maternity ward and we were able to see 6 babies, which is always a highlight. We were happy to have a quick visit with many and bring smiles to their faces. **Thank you.**

On Saturday we also delivered 20 gifts Convalescent Care and 25 gifts to the Cottage.

Total gifts delivered for 2016.....445.

The delivery of the Christmas gifts, is open to any auxiliary volunteer that received a flu shot, we had some new volunteers step up this year, both with the wrapping of gifts, and the delivery of the gifts. **Thank you.**

Get involved.....think about it for next year.

Linda Steier

## Comfort Pillow Program 2016

Once again we were able to supply our hospital with comfort pillows, which are small pillows that patients can hold on their incisions, to help give them comfort when they cough or sneeze. These pillows are welcomed and appreciated by the staff and patients in ICU, CCU and 2N in the hospital, this year the staff used approximately 289 pillows for patients. The bins of pillows are kept in the Auxiliary office at the hospital, bagged, tagged and ready for the nursing staff to take, thanks to Diane, Thelma & the Volunteers for keeping the bins filled. With our storage space upstairs at Penny Pincher we are able to store extra pillows and supplies, which is handy for everyone.

This is another way that our volunteers work behind the scenes, cutting the fabric, sewing the pillows and stuffing the pillows for us at home. Special thanks to Joyce for stuffing most of these pillows and our pillow sewers Irene, Thelma, Gwen, Ellie, Janice, Irene, Wendy & Marion for making this program work.

The Auxiliary supplies the thread, cotton fabric and stuffing to anyone that wants to get involved in this program. So if you have time on your hands to help stuff or sew our pillows, or you are cleaning out your supply of cotton fabric and want to help, let me know.

Linda Steier

## Clothing and shoes for our Emergency Dept.

A behind the scenes program that the Auxiliary is involved in at our hospital. We supply clean used clothing (sweatpants, sweatshirts, jackets, socks, & underwear) and pull on shoes to the hospital for patients in need. These items are supplied from our Penny Pincher thrift store, taken home and washed and then delivered to the hospital. With our cold winter weather this year, this cupboard organized by the hospital staff, was well used. Thank you to our clothing dept. for always having a bag of items ready for us.

## PENNY PINCHER THRIFT STORE, 2016

This year was a very successful year for the Penny Pincher. The income generated was an astounding \$576,658.65. This was the best year in our history. We have 165 dedicated volunteers working 35,288 hours. We were fortunate to have a terrific group of volunteers who worked 593 hours through the summer months. They were certainly a welcome addition to our team.

Penny Pincher held several outside events in our courtyard and participated in Arts Alive, Cruise In, the Senior Expo, and the Langley Downtown Business Association Christmas program. The book department continues to hold book sales at the hospital, generating \$2331.60. The recycling of metal, glass, copper, brass, and aluminium continues. Thanks to our wonderfully strong men, metal recycling raised \$3181.00. Clothing recycling earned an additional \$14,504.45. Several silent auctions were held, raising \$3325.00. Many high-end items have been listed on Kijiji, generating more income. Our volunteers are hard at work every day and we thank them all, including the ladies who knit the very popular washcloths and scrubbies.

We held a clean-up work party on Family Day in February and the store was in great shape with such a good turnout. Shelves were tidied and sparkly clean, with a new, fresh look. Coast Capital moved into Unit 103, leaving the old space for pop-up sales, where the Christmas department was located. This was also a huge success, generating \$22,157.59.

Outside issues continue to be a concern. In addition to the bars and alarm that were added last year, we have added motion detectors, including in the stairwell. The large tree behind the building was removed as it was damaging the pavement. We rented out the parking lot a couple of times. The year ended with everyone working hard at snow removal, salting and sanding.

We must thank everyone involved in making the Penny Pincher Thrift Store the huge success that it is. Many thanks to the Auxiliary Executive who have made a commitment to help out at the store. Thank you to Tina and Linda who were there to assist the committee when we needed them the most. We thank the many volunteers who may have retired or moved on and welcome the 19 new members who have joined us this year.

With the move to our new location, our sales have increased. Donations continue to grow, as does the community support. It is remarkable that we have done so well, but this is all due to our very hardworking volunteers. There is so much more to come as we change and adjust with the times. It is all very exciting!

Your committee: Brenda, Ellie, Val, Diana, LaVerne, Anne, Carole, Barbara and Nancy.

## 2016 Christmas Department Penny Pincher

With the extension of the Clothing store building in the spring, it was decided that the committee at Penny Pincher would take on the job of running, setting up and organizing the Christmas dept., in this extended space.

The Penny Pincher Committee organized the set up in September, gathering shelving, tables & racks from other parts of the store, getting advice and ideas from many. Thanks to Denis and his team of men for doing the heavy lifting, attaching shelves to the walls, and putting shelves together, painting etc.

A call for volunteers to man the Christmas Dept., for the season, was sent out and many were happy to respond. A schedule was set up with at least one or two volunteers per shift. Our wonderful volunteers worked their regular shifts, then worked extra hours keeping the shelves filled, hauling boxes over from the main building, helping customers and the cashier on duty, wrapping and boxing items. Having at least one volunteer in the Christmas Dept. at all times was critical, they talked to the customers, got the enthusiasm for the season going, and ensured the shelves were full, keeping the store tidy, and helping the cashier. Due to a lack of space, some Christmas Trees were put up in the other store, and sold very well. **Huge thank you to the committee and all the volunteers that continuously hauled Christmas boxes over to the store.**

Our clothing store windows were painted for the holiday season by Elaine Bridger and her friends & family, which was very much appreciated. We did not empty the store of Christmas items on Dec. 24<sup>th</sup>, but continued until Dec. 31<sup>st</sup>, discounting items, and cleaning up, as we know our customers are always looking for a bargain.

We are always learning, changing, adapting, a lot of effort went into the Christmas Department, and it worked out very well in this new space. It was nice to be part of team, in one big open space, doing something different than our regular jobs. Many volunteers that had not worked together, now have new friends. I am sure there will be changes made in 2017 too, suggestions are always being made and discussed. We know it would be nice if all Christmas was priced before it came to this building, and having two volunteers per shift would be wonderful, finding a way to display Christmas trees is also on the list.

We thank Dora our CHRISTMAS LADY for her hard work and dedication the past ten years, doing a wonderful job of pricing and boxing items for us all year long. This fall Dora had to cut back on her hours, thank you Laverne for stepping in, and taking over the Christmas Dept.

To the committee and all volunteers that helped in any way **THANK YOU** for making this year's Christmas Dept. a success. Total income was \$22,157.59.





***LMH Penny Pincher Thrift Store***

20550 – 20560 Fraser Highway

Langley, B.C. V3A 4G2 604-530-3232

email: [Auxiliary.LMH@fraserhealth.ca](mailto:Auxiliary.LMH@fraserhealth.ca)

[www.langleyhospitalauxiliary.ca](http://www.langleyhospitalauxiliary.ca)

Join us on Facebook

*1977-2017 40 Years of Raising Funds*

## Hospital Book Sales 2015 and 2016

We had a total of seven book sales in two years raising a total of \$ 4973.85.

We keep the best of the books that come in to Penny Pincher and take mostly Children's, novels and cookbooks as well as gardening books in season. If we receive anything that is donated "like" new games, puzzles, journals or aprons we will take those as well.

The sale involves three days. Setting up the night before at the Hospital, sale day and then returning the unsold books back to the store. I usually have two ladies helping me along with my husband and daughter who help with the set up. Always nice to have help as the boxes are heavy.

We are very well received at the Hospital and everyone looks forward to our sales.

Diane Mykle

*1947 to 2017: 70 Years of serving our Hospital and Community*



Grant Thornton

## Financial Statements

(Unaudited - see Notice to Reader)

Langley Memorial Hospital Auxiliary

December 31, 2016

# Contents

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# Grant Thornton

## Notice to Reader

Grant Thornton LLP  
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8700 - 200th Street  
Langley, BC  
V2Y 0G4

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F +1 604 455 2609  
[www.GrantThornton.ca](http://www.GrantThornton.ca)

On the basis of information provided by the organization, we have compiled the statement of financial position of Langley Memorial Hospital Auxiliary as at December 31, 2016 and the statements of operations and changes in net assets for the year then ended.

We have not performed an audit or a review engagement in respect of these financial statements and, accordingly, we express no assurance thereon.

Readers are cautioned that these statements may not be appropriate for their purposes.

Langley, Canada  
March 2, 2017

*Grant Thornton LLP*

Chartered Professional Accountants

# Langley Memorial Hospital Auxiliary

## Statement of Operations

(Unaudited - see Notice to Reader)

Year ended December 31

	2016	2015
Revenue		
Sales of donated items (Penny Pincher)	\$ 576,650	\$ 481,174
Gift shop sales	227,098	229,183
Hospital vendor contributions	121,047	84,523
Rent	53,040	63,171
Donations, bequests, and municipal grants	7,324	16,250
Gaming grant	5,575	-
Interest	2,676	4,454
Memberships	1,792	1,784
Fundraising	78	200
Other	-	304
	<u>995,280</u>	<u>881,043</u>
Expenses		
Gift shop merchandise	133,948	163,787
Amortization	80,323	78,894
Interest on long-term debt	64,726	67,520
Property taxes	42,915	43,414
Occupancy costs (Penny Pincher)	35,934	52,367
Building maintenance	25,141	8,878
Utilities	12,473	16,197
Insurance	9,028	8,791
Supplies	8,607	13,507
Building maintenance	4,791	10,766
Interest and bank charges	4,396	3,933
Hospitality and volunteer programs	3,624	1,623
Gaming expenses	3,545	-
Professional fees	3,346	3,278
Scholarships	2,000	2,500
Other	1,798	6,091
Appraisal and inspection	1,193	261
	<u>437,788</u>	<u>481,807</u>
Excess of revenue over expenses before other items	<u>557,492</u>	<u>399,236</u>
Other items		
Purchase of equipment for Langley Memorial Hospital	78,724	198,940
Advance to Langley Memorial Hospital for maternity expansion	-	200,000
	<u>78,724</u>	<u>398,940</u>
Excess of revenue over expenses	<u>\$ 478,768</u>	<u>\$ 296</u>

# **Langley Memorial Hospital Auxiliary** **Statement of Changes in Net Assets**

(Unaudited - see Notice to Reader)  
Year ended December 31

	Unrestricted	Restricted	Total 2016	Total 2015
Balance, beginning of year	\$ 90,721	\$ 1,215,335	\$ 1,306,056	\$ 1,305,760
Excess of revenue over expenses	<u>52,520</u>	<u>426,248</u>	<u>478,768</u>	<u>296</u>
Balance, end of year	<u>\$ 143,241</u>	<u>\$ 1,641,583</u>	<u>\$ 1,784,824</u>	<u>\$ 1,306,056</u>

# Langley Memorial Hospital Auxiliary Statement of Financial Position

(Unaudited - see Notice to Reader)

December 31

2016

2015

## Assets

### Current

Cash	\$ 842,977	\$ 271,384
Term deposits	-	100,000
Accounts receivable	-	1,398
Government remittances receivable	2,440	4,967
Inventory	40,563	33,647
Prepaid expenses	8,542	8,714

894,522 420,110

### Capital assets

2,499,585 2,579,909

\$ 3,394,107 \$ 3,000,019

## Liabilities

### Current

Accounts payable and accrued liabilities	\$ 1,499	\$ 13,674
--	----------	-----------

### Long-term debt

1,607,784 1,680,289

1,609,283 1,693,963

## Net assets

### Unrestricted

143,241 90,721

### Restricted

1,641,583 1,215,335

1,784,824 1,306,056

\$ 3,394,107 \$ 3,000,019

---

## Langley Memorial Hospital Auxiliary

### Notes to the Financial Statements

(Unaudited - see Notice to Reader)

December 31, 2016

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#### 1. Restricted net assets

	<u>2016</u>	<u>2015</u>
The balance of restricted assets is comprised of the following:		
Hospital pledges		
Opening balance	\$ 301,511	\$ 189,270
Pledged for 2016	440,913	-
Pledged for 2015	<u>-</u>	<u>511,181</u>
	742,424	700,451
Pledges made during the year	<u>(78,724)</u>	<u>(398,940)</u>
Ending balance	<u>\$ 663,700</u>	<u>\$ 301,511</u>
Building fund		
Opening balance	\$ 912,039	\$ 876,407
Transferred from general fund	-	20,000
Transferred from operational divisions	220,000	150,000
(Deficiency) of revenue over expenses	<u>(157,731)</u>	<u>(134,368)</u>
Ending balance	<u>\$ 974,308</u>	<u>\$ 912,039</u>
Gaming fund		
Opening balance	\$ 1,785	\$ 3,427
Excess (deficiency) of revenue over expenses	<u>1,790</u>	<u>(1,642)</u>
Ending balance	<u>\$ 3,575</u>	<u>\$ 1,785</u>

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# Langley Memorial Hospital Auxiliary

## Notes to the Financial Statements

(Unaudited - see Notice to Reader)  
December 31, 2016

### 2. Statement of Operations - General Account

	<u>2016</u>	<u>2015</u>
Revenue		
Hospital vendor contributions	\$ 100,977	\$ 62,105
Table rental and commissions	20,070	22,418
Donations, bequests and municipal grants	7,324	16,250
Interest	2,297	3,109
Memberships	1,792	1,784
Fundraising	78	200
Other	-	304
	<u>132,538</u>	<u>106,170</u>
Expenses		
Conferences and training	4,791	10,766
Hospitality and volunteer programs	3,600	1,623
Professional fees	3,346	3,278
Scholarships	2,000	2,500
Supplies and program expenses	875	703
Board expenses	802	1,413
Other	616	1,900
Bank charges	5	-
Insurance	-	262
	<u>16,035</u>	<u>22,445</u>
Excess of revenue over expenses	<u>\$ 116,503</u>	<u>\$ 83,725</u>
Net assets		
Net assets, beginning of year	\$ 237,772	\$ 240,387
Excess of revenue over expenses	116,503	83,725
Transfers from operational divisions	410,728	332,600
Transfer to building fund	-	(20,000)
Purchase of equipment for Langley Memorial Hospital	(78,724)	(198,940)
Advance to Langley Memorial Hospital for maternity expansion	-	(200,000)
Net assets, end of year	<u>\$ 686,279</u>	<u>\$ 237,772</u>
Represented by		
Cash	\$ 679,768	\$ 132,031
Term deposit	-	100,000
Government remittances receivable	7,011	8,007
Accounts receivable	-	1,398
Accounts payable	<u>(500)</u>	<u>(3,664)</u>
	<u>\$ 686,279</u>	<u>\$ 237,772</u>

# Langley Memorial Hospital Auxiliary

## Notes to the Financial Statements

(Unaudited - see Notice to Reader)  
December 31, 2016

### 3. Statement of Operations - Penny Pincher

	<u>2016</u>	<u>2015</u>
Revenue		
Sales	\$ 557,185	\$ 465,174
Other	19,465	15,828
Interest	9	13
Donations	-	172
	<u>576,659</u>	<u>481,187</u>
Expenses		
Utilities	16,166	12,609
Disposals	12,528	10,701
Repairs and maintenance	6,304	6,818
Supplies	5,917	10,392
Bank charges	2,114	1,601
Amortization	1,500	1,923
Other	1,235	2,540
Rent	-	22,239
	<u>45,764</u>	<u>68,823</u>
Excess of revenue over expenses	<u>\$ 530,895</u>	<u>\$ 412,364</u>
Net assets		
Net assets, beginning of year	\$ 32,229	\$ 29,465
Excess of revenue over expenses	530,895	412,364
Transfer to general fund	(325,728)	(259,600)
Transfer to building fund	(220,000)	(150,000)
Net assets, end of year	<u>\$ 17,396</u>	<u>\$ 32,229</u>
Represented by		
Cash	\$ 18,454	\$ 30,598
Capital assets, net	1,320	2,968
Government remittances payable	(1,878)	(837)
Accounts payable	(500)	(500)
	<u>\$ 17,396</u>	<u>\$ 32,229</u>

# Langley Memorial Hospital Auxiliary Notes to the Financial Statements

(Unaudited - see Notice to Reader)  
December 31, 2016

4. Statement of Operations - Gift Shop	2016	2015
Revenue		
Sales	\$ 225,942	\$ 228,405
Donations	1,156	778
	<u>227,098</u>	<u>229,183</u>
Expenses		
Gift shop merchandise	133,948	163,787
Amortization	23,415	23,267
Bank charges	2,026	1,979
Supplies	1,444	754
Other	230	239
	<u>161,063</u>	<u>190,026</u>
Excess of revenue over expenses	<u>\$ 66,035</u>	<u>\$ 39,157</u>
Net assets		
Net assets, beginning of year	\$ 122,231	\$ 156,074
Excess of revenue over expenses	66,035	39,157
Transfer from (to) general fund	(85,000)	(73,000)
Net assets, end of year	<u>\$ 103,266</u>	<u>\$ 122,231</u>
Represented by		
Cash	\$ 17,730	\$ 19,854
Inventory	40,563	33,647
Capital assets, net	48,166	71,433
Accounts payable	(499)	(500)
Government remittances payable	(2,694)	(2,203)
	<u>\$ 103,266</u>	<u>\$ 122,231</u>

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## Langley Memorial Hospital Auxiliary

### Notes to the Financial Statements

(Unaudited - see Notice to Reader)

December 31, 2016

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#### 5. Statement of Operations - Gaming Fund

	<u>2016</u>	<u>2015</u>
Revenue		
Gaming grant	\$ 5,575	\$ -
Interest income	<u>6</u>	<u>16</u>
	<u>5,581</u>	<u>16</u>
Expenses		
Hospital equipment	<u>3,545</u>	-
Program expenses	<u>246</u>	<u>1,658</u>
	<u>3,791</u>	<u>1,658</u>
Excess (deficiency) of revenue over expenses	<u>\$ 1,790</u>	<u>\$ (1,642)</u>
Net assets		
Net assets, beginning of year	\$ 1,785	\$ 3,427
(Deficiency) of revenue over expenses	<u>1,790</u>	<u>(1,642)</u>
Net assets, end of year	<u>\$ 3,575</u>	<u>\$ 1,785</u>
Represented by		
Cash	<u>\$ 3,575</u>	<u>\$ 1,785</u>

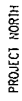
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# Langley Memorial Hospital Auxiliary Notes to the Financial Statements

(Unaudited - see Notice to Reader)

December 31, 2016

6. Statement of Operations - Building Fund	2016	2015
Revenue		
Rent	\$ 53,040	\$ 63,171
Interest	364	1,316
	<u>53,404</u>	<u>64,487</u>
Expenses		
Interest on long-term debt	64,726	67,520
Amortization	55,409	53,704
Property taxes	42,915	43,414
Maintenance	25,141	8,878
Utilities	12,473	16,197
Insurance	9,028	8,529
Appraisal and inspection	1,193	261
Bank charges	250	352
	<u>211,135</u>	<u>198,855</u>
(Deficiency) of revenue over expenses	\$ (157,731)	\$ (134,368)
Net assets		
Net assets, beginning of year	\$ 912,039	\$ 876,407
(Deficiency) of revenue over expenses	(157,731)	(134,368)
Transfer from general fund	-	20,000
Transfer from operational divisions	220,000	150,000
	<u>974,308</u>	<u>912,039</u>
Net assets, end of year	\$ 974,308	\$ 912,039
Represented by		
Cash	\$ 123,450	\$ 87,116
Prepaid expenses	8,542	8,714
Capital assets, net	2,450,100	2,505,508
Accounts payable	-	(9,010)
Long-term debt	(1,607,784)	(1,680,289)
	<u>974,308</u>	<u>912,039</u>



PROJECT NORTH

**DATE**                  **TIME**

1. *Phragmites australis* (Cav.) Trin. ex Steud.

80

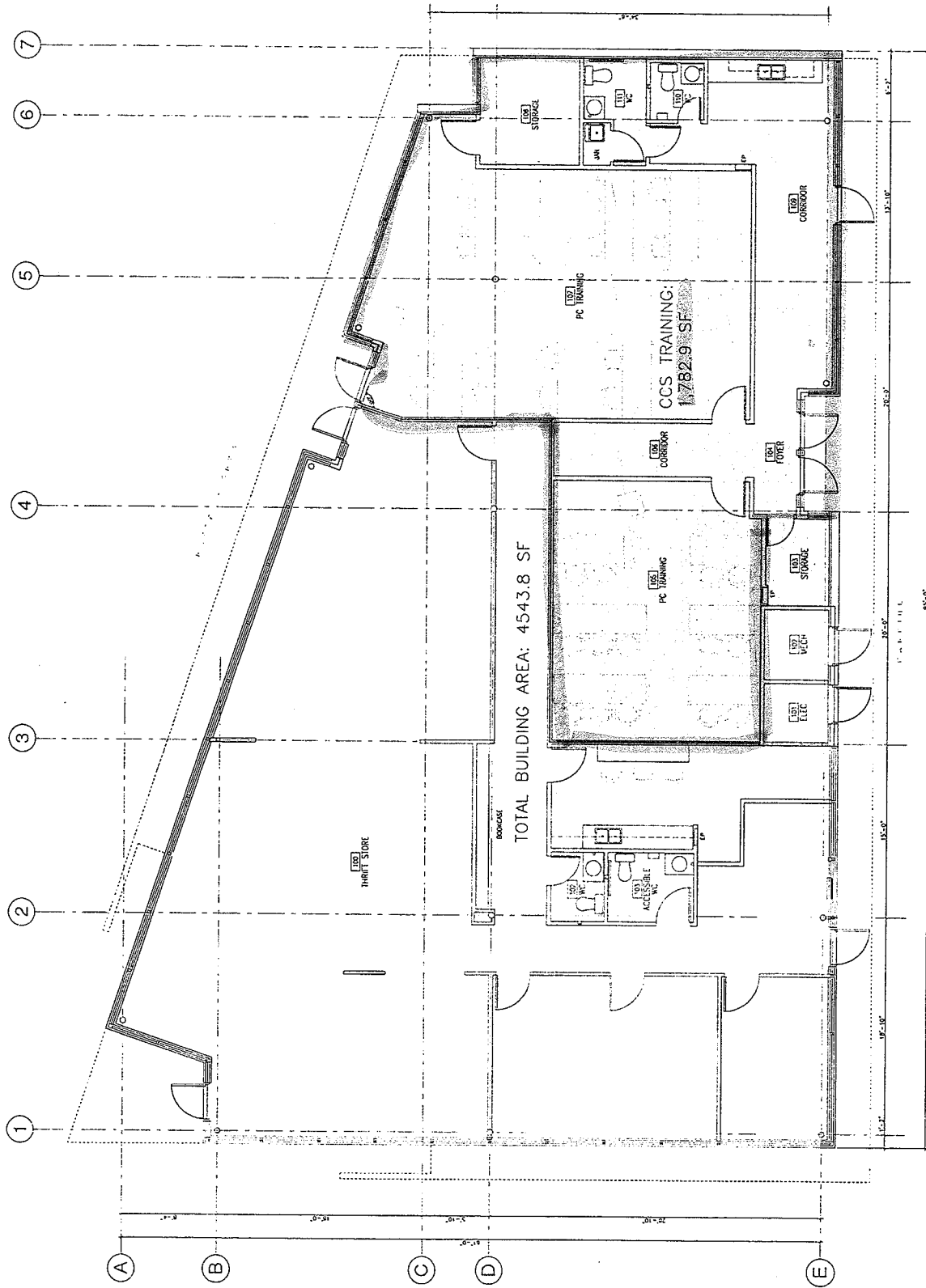
COAST CAPITAL SAVINGS  
LANGLEY TRAINING

AS-BUILT CONDITIONS

© 2000 Blackwell Science Ltd *Journal of Internal Medicine* 247: 391–397

FLOOR PLAN

DATE	DEC 2018	PROCESSED	16114
NAME	1/17-1-0*	RECEIVED	16114
CLASS	PU	FILED	16114
OFFICE			





*Langley Memorial Hospital Auxiliary*  
*22051 Fraser Highway*  
*Langley, B.C. V3A 4H4*  
*604-514-6161*  
*[auxiliary.lmh@fraserhealth.ca](mailto:auxiliary.lmh@fraserhealth.ca)*  
*website: [LangleyMemorialHospitalAuxiliary.ca](http://LangleyMemorialHospitalAuxiliary.ca)*  
*find us on Facebook*

The Langley Memorial Hospital Auxiliary began seventy years ago. Over the years the number of male and female volunteers has grown to two hundred and forty. The Auxiliary consists solely of volunteers; there are no paid members or administration to reduce the funds available for our purpose.

We are a Registered Society and a Registered Charity and as such we can issue Income Tax Receipts for cash donations.

### **PURPOSE:**

The purpose of this organization, through its individual members, shall be to promote and advance the welfare of the hospital through ways approved by the person in charge of Langley Memorial Hospital operations.

This purpose shall be accomplished by interpretation of the hospital to the public through service to the hospital and its patients and residents and through fund-raising in a manner satisfactory to the person in charge of the Langley Memorial Hospital operations and in harmony with the planning of the community.

The Langley Memorial Hospital Auxiliary works to foster good relations between the individual Auxilians and the Hospital.

### **AUXILIARY MISSION:**

We are a group of purpose driven volunteers dedicated to enhancing health care in our hospital and our community.

### **FUNDING SOURCES:**

Penny Pincher Thrift Shop

Hospital Based: Gift Shop

Vendor Tables

Hospital Sales

Hospitality/TV Services

Donations in Memory of Loved ones

Bequests from Estates

Grants

Raffles

Cash Donations

*Updated: March 2017*

## **SERVICES PROVIDED TO HOSPITAL AND COMMUNITY:**

### **1. Purchase of Capital Equipment**

From 1994 to 2015 we purchased over \$8,311,155.00 for much needed equipment for the hospital and a bus for the Residential Care Units. During this time we have spent over \$432,000.00 on items for the comfort of patients and residents who use the Langley Memorial Hospital and Residential Care Units. In 2016 we pledged \$ 753,000.00 towards purchased of much needed equipment. The Maternity Outpatient Clinic is named after the Auxiliary as a result of our donation of \$ 500,000.00 in 2014.

### **2. Residential Care Units:**

- Christmas Gifts
- Purchase small items such as Gel Socks, newspapers, small appliances, etc for resident use.
- Fund and support the bingo program for Residents
- Tuc Cart for convenience of Residents

### **3. Acute Care Hospital**

- Outfits for still born babies
- Comfort items such as shampoo, combs, shaving gear, toothbrush and toothpaste for those patients needing them. Comfort Kit for patients admitted through emergency.
- Christmas Gifts for all acute care patients, residential care and for the Memorial Cottage
- Meet and Greet program to help visitors and patients find services and locations in the hospital.
- Sponsor the Volunteer program. The Auxiliary provides t-shirts, any necessary training and support to attend CS/C Conferences. We also support their annual award celebrations
- Comfort cushions for post op patients after abdominal surgeries and mastectomies.
- Themed pillowcases for pediatric patients to use in the hospital and to take home.
- Clothing for Patients needing items on discharge from Emergency
- Auxiliary Knitters supply:
  - Finger Puppets for Children Having Tests
  - Baby Outfits for the Gift Shop
  - Baby toques for all babies born in the Hospital

### **4. Pastoral Care**

- \$500.00 per year to purchase pamphlets and literature for the Chapel and for Residential Care.

### **5. Scholarships:**

Three \$1,000.00 scholarships for:

- A Junior volunteer who is continuing their education in a Medical Field
- A student in the Langley School District and who is continuing their education in a Medical Field.
- \$1000.00 to the Marion Ward Fund which provides updated training to hospital nursing

The auxiliary is always willing to take on new endeavors to meet the needs of the hospital and its Residential care units. We are always in need of volunteers and welcome all newcomers to our friendly group who ranges in age from the age of 18 up into the 90's.

Diane Thornton, President

**1947 – 2017      70 YEARS OF SERVICE TO OUR HOSPITAL**





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[www.langleyhospitalauxiliary.ca](http://www.langleyhospitalauxiliary.ca)  
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March 16<sup>th</sup> 2015

City of Langley  
20399 Douglas Crescent  
Langley, B.C.  
V3A 4B3

Attention: Darrin Leite, Director of Corporate Services

Application for Exemption of 2016 Property Taxes  
Legal Lot address: Lot A; District Lot 36; Group 2; NWD Plan LMP13697  
PID # 018-582-842

Dear Sirs;

On behalf of the members of the Hospital Auxiliary we are requesting an exemption of property taxes on our newly purchased property at 20550 – 20560 -20570 Fraser Highway Langley. This location is the new home of our Penny Pincher Thrift Store.

We are a not for profit BC Society organization with 230 members. We also have a very active Volunteer Program at Langley Memorial Hospital that supports and encourages young people who are interested in a career in healthcare and those who want to give back to their community. We are also a registered society, allowing us to provide federal tax receipts for the donations we receive.

Our organizations' roots in Langley go back to the early 1900s. The Auxiliary in its current format has been operating since 1947. We are all volunteers, mostly from the Langley area, and many of our volunteers have been with us for twenty years or more.

Our two biggest strengths are our people, our volunteers, and the continuing support of the citizens of Langley whose generous donations allow us to continue the good work we have done for so many years.

The Auxiliary is a member of the Downtown Business Association as well as the Langley Chamber of Commerce. We believe in not only supporting our hospital but in being an active business member in the city and increasing citizens pride, influence and ownership of the health care services delivered by our hospital and in the community.

A strong healthy community is a goal of the City of Langley. The Auxiliary supports and strives for this goal as well. We participate in recycling programs and in community events such as Community Days and Cruise In. The volunteer work of our members not only benefits the Langley Memorial Hospital and the community, but they benefit as individuals as well because volunteering offers positive mental and physical health benefits.

We are well known in the community because of our long history in Langley. We continue to keep the public aware of the work we do and how important their support is via newspapers and social media.

As an active partner with our hospital and Fraser Health, the Auxiliary provides funding and support for our community health care facility. This is in the form of purchasing much needed equipment that the hospital would not otherwise have and also provision of patient comfort items to both Acute Care and Residential Care. Our volunteers also have the important role of welcoming and directing the public entering Langley Memorial Hospital, many of whom are under stress, needing medical help or visiting ill family members.

The Auxiliary was very proud and pleased to support the LMH Foundation in their campaign for the New Maternity Unit and our name is proudly displayed on the new Maternity Clinic serving mothers who were previously unable to access much needed medical care during their pregnancy elsewhere in the community.

Money spent by the Auxiliary on property taxes would mean less funding available for the much needed equipment that is required in the provision of healthcare services to the citizens of both the City and the Township of Langley. This money could be spent on the purchase of endoscopes, bladder scanners, ventilators, Critical Care beds – the list goes on and the need is always there.

Attached please find a list of our programs for your review.

We thank you for your consideration to our request to exempt the Langley Memorial Hospital Auxiliary from paying taxes on our property as mentioned above for the year 2016.

We remain,

Yours truly

Diane Thornton  
President

Cc: Mayor Schaffer  
Cc: Graham Flack

Encl